



Official Record Index

Item No.	Description	Date Entered Into Record
1.	Request/approval to study for discontinuance	11/28/2008
2.	Highway map with community highlighted	08/23/2009
3.	Building inspection report and original photos of building Deficiencies	06/22/2009
4.	Post Office and community photos	04/29/2009
5.	Form 150, <i>Postmaster Workload Information</i>	07/28/2009
6.	Worksheet for calculating work service credit	06/30/2009
7.	Instructions to PM to Conduct Surveys	06/15/2009
8.	Window transaction record	06/15/2009
9.	Record of incoming mail	06/15/2009
10.	Record of dispatched mail	06/15/2009
11.	Administrative postmaster/OIC comments	07/14/2009
12.	Request to PM for Information & Comments	05/26/2009
13.	Inspection Service/local law enforcement vandalism reports	06/01/2009
14.	Post Office survey	07/09/2009
15.	Community survey	07/09/2009
16.	Post Office Fact sheet	07/09/2009
17.	Community Fact Sheet	07/09/2009
18.	PS Form 4920, <i>Post Office Closing or Consolidation Proposal—Fact Sheet</i> (Original and revised)	05/19/2009
19.	Questionnaire instruction letter to postmaster/OIC	04/13/2009
20.	Cover letter, questionnaire, and enclosures	04/13/2009
21.	Returned customer questionnaires and Postal Service response letters.	06/19/2009
22.	Analysis of questionnaires	04/29/2009
23.	Community meeting roster	04/29/2009
24.	Community meeting analysis	04/29/2009

Item No.	Description	Date Entered into Record
25.	Petition and Postal Service response letter (if appropriate)	04/29/2009
26.	Proposal checklist	07/01/2009
27.	District notification to Government Relations	07/09/2009
28.	Instructions to postmaster/OIC to post proposal	07/16/2009
29.	Invitation for comments exhibit	07/16/2009
30.	Proposal exhibit	07/02/2009
31.	Instructions for postmaster/OIC to remove proposal	09/17/2009
32.	Round-date stamped proposals and invitations for comments from affected offices	09/22/2009
33.	Notification of taking proposal and comments under internal consideration	09/23/2009
34.	Revised 4920	09/29/2009
35.	Round Date Revised Proposal and Invitation for Comments	11/24/2009
36.	Certification of record	10/07/2010
37.	Log of Post Office discontinuance actions	10/21/2010
38.	Transmittal to Vice President, Delivery and Post Office Operations from District Manager	10/22/2010
39.	Final determination transmittal letter from Headquarters	07/11/2011
40.	Instruction letter to postmaster/OIC on posting	07/19/2011
41.	Round-date stamped final determination cover sheets	07/25/2011
42.	Appeal Letter/Memo to the record	09/02/2011
43.	Postal Rate Commission opinion on appeal affirming final determination	
44.	<i>Postal Bulletin Post Office Change Announcement form</i>	
45.	Instruction to postmaster to post notice of official closure	
46.	Letter to customers	
47.	Notification to local Address Management Systems (AMS) to update AMS database	



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November 28, 2008

MEMORANDUM FOR: William J. Mitchell
District Manager

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate closing the Watson Post Office in the 7th Congressional District, Jefferson County Alabama.

Post Office Name: Watson
ZIP+4 Code: 35181-9998
EAS Level: 11
Finance Number: 01-8590
County: Jefferson

Number of Customers:
Post Office Box 120
General Delivery 0
Rural Route (RR) 0
Highway contract Route (HCR) 0
Intermediate RR 0
Intermediate HCR 0
City Delivery 0
Total Customers 120

The Postmaster of the Watson Post Office is eligible and has indicated that she will retire by EOY December 2008. The lease will expire May 31, 2009. There is a 30-day cancellation clause in the lease contract. The annual lease cost is \$3000. Alternate service will be provided by a proposed Contract Post Office (CPO). The CPO will consolidate retail and PO Box service for the Brookside and Watson Post Offices.

The operating expenses for both offices total \$142,378. The proposed Brookside CPO will operate both for \$60,000. By approving this closing, the Postal Service will potentially save \$82,378. The CPO will be centrally located ^{near} 3 mi. from both Brookside and Watson Post Offices.

Please indicate your approval of this study by signing below and returning the original form to the Delivery Operations District Closing Coordinator.

Manager, Post Office Operations

11/28/2008
Date

Approval to Study for Discontinuance:

District Manager

11/28/08
Date

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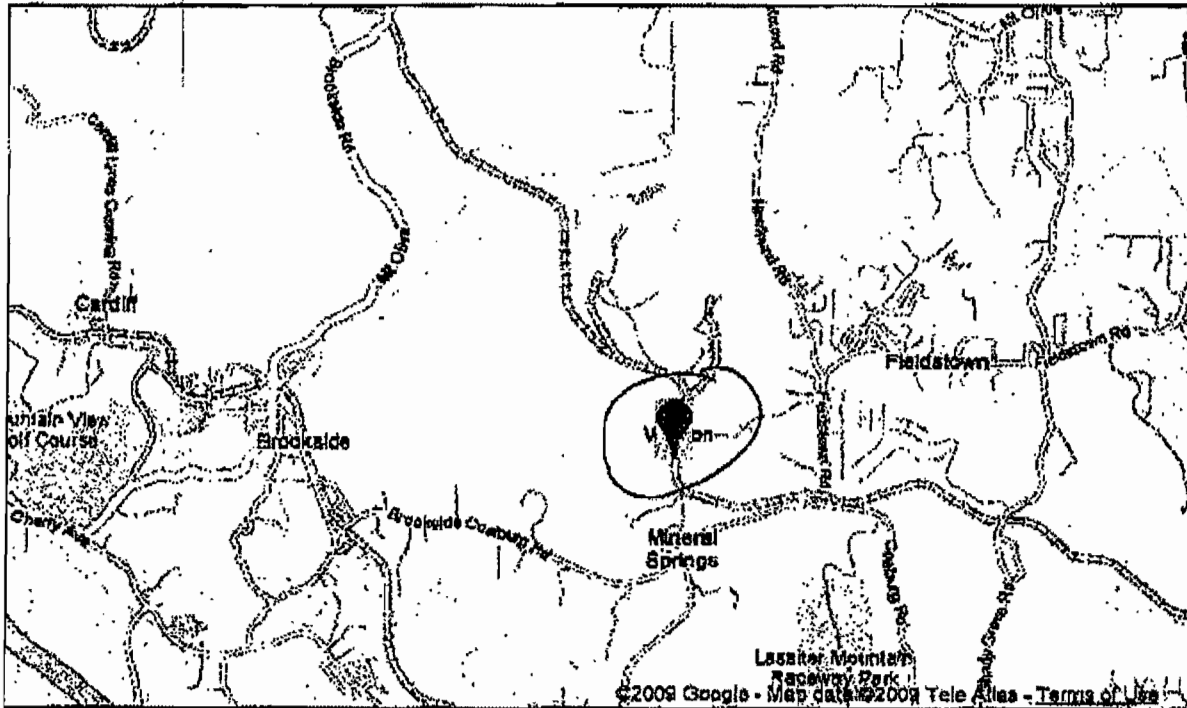
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Google maps Address





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FACILITY

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Home Search Results							FAQ	To
Properties Projects Approvals Finances DCCS RECS LPS							Reports	Response Li
List of Property FSSP Problems								
Finance/Sub: 018590-001				Facility: WATSON - MAIN OFFICE				
Ownership: Leased				WATSON, AL 35181-2000				
Status: Active				District: Alabama				
Lease Eff: 08/01/2009				County: JEFFERSON				
Lease Exp: 05/31/2013				Lease Term: Renewal				
Location	Description	Information	Utilities	GSA / Inspection	RPS Info	Space Survey	FSSP Problems	Energy Gr
Call/Prob Num	Call Date	Status	Problem Description			Work Cat.	Project #	Total Paid
97888-1	03/02/2009	Complete	Water heater has not worked since I have been here in January of 1999.			Plumbing		\$0.00
96569-1	02/05/2008	Complete	Replace flag pole rope.			Not Specified		\$0.00
92481-1	12/03/2008	Complete	Two outside lights have no timers on them, so they burn all the time and bulbs dont last very long.			Outside Lighting		\$0.00
92481-2	12/03/2008	Complete	There is carpet on the workroom floor and it is torn and coming unravelled in several places.			Floor Repairs		\$4,398.00
92317-1	12/01/2008	Complete	Timer not working for Light at back door, stays on all the time			Not Specified		\$0.00
91362-1	11/17/2008	Complete	Front glass door does not lock. Lobby is open 24 hours so this has not been a problem in the past b			Security		\$0.00
79187-1	03/04/2008	Complete	Flag Pole has broken bracket					\$0.00
77276-1	01/28/2008	Complete	Toilet wont stop running					\$0.00
71623-1	10/04/2007	Complets	Tollet is barely flushing - cannot put paper in it - only toilet in the facility. Have attempted to			Plumbing		\$672.65
67880-1	08/08/2007	Complete	Light is dim in PM office and in other areas.					\$0.00
61427-1	04/13/2007	Complete	Tollet will not flush - only toilet in the facility.					\$0.00
60998-1	04/04/2007	Complete	Tollet does not flush properly (cannot put toilet tissue in due to problems w/septic tank)			Not Specified		\$0.00
53145-1	10/23/2006	Complete	Heater - pilot will not stay lit.					\$0.00
41985-1	03/21/2006	Complete	parking lot needs restriping			Not Specified		\$0.00
41883-1	03/15/2006	Deleted	Paint lobby			Painting		\$0.00

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\$0.00

37009-1	12/02/2005	Complete	heating was repaired today, there now is a new problem with too much gas building up before it ignit	Not Specified	\$0.00
38964-1	12/02/2005	Complete	pilot light wont stay on- No heat		\$0.00
38358-1	11/30/2005	New (MP)	Install timers on outside lights above doors	Not Specified	\$0.00
32937-1	10/14/2005	Complete	PO was vandalized last night, front door has been shot and glass shattered, have the door propped	Not Specified	\$0.00
13836-2	09/29/2004	Complete	Collection box needs painting	Miscellaneous	\$0.00
13836-1	09/29/2004	Complete	Overhead light in workroom goes out after 1 hr. use, comes back on on about an hour. Off and on all		\$0.00
6070-1	05/11/2004	Complete	Anchor lockers in workroom area.		\$0.00
3578-2	03/08/2004	Complete	Has 2 metal signs that need installing - do not know if they should be on a pole or on building. On		\$0.00
3578-1	03/08/2004	Complete	Anchor lockers on workroom floor		\$0.00

*Data current as of June 21, 2009

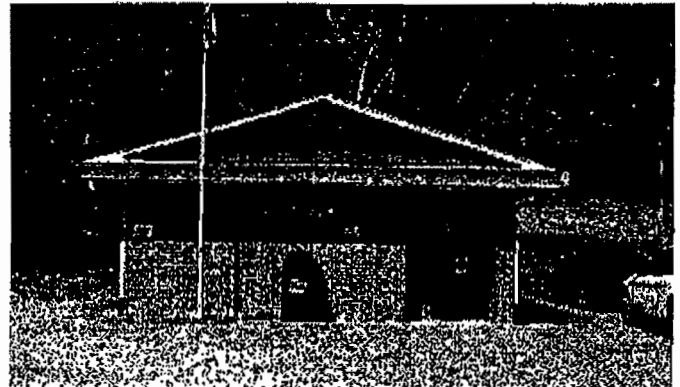
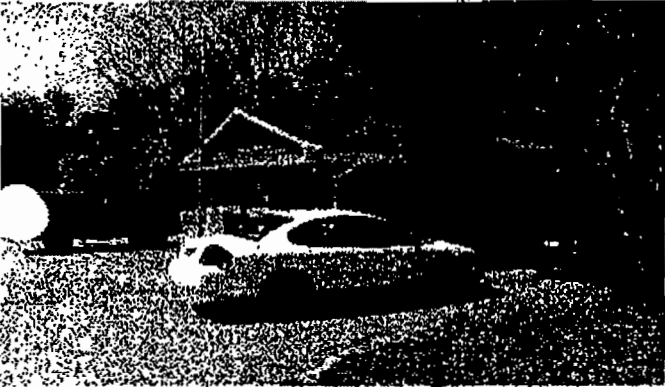
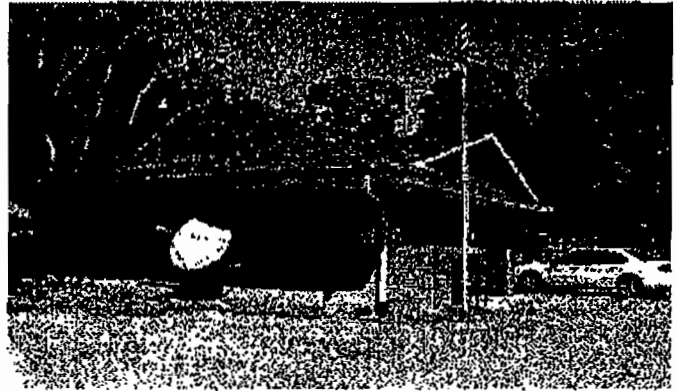
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 Release 3.1.3 - June 5, 2009

Watson, Alabama

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Site of the Watson Post Office.



Alabama District

Watson/Brookside Town Meeting 4/29/09

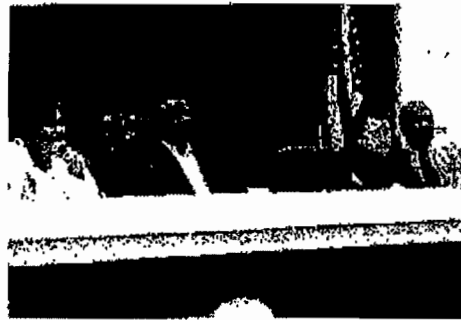
PHOTO GALLERY

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Postmaster Workload Information

Post Office, State & ZIP Code WATSON AL	Postmaster's Signature PETRINA R. CARTER	Date 08/26/2009
ASC, State & ZIP Code	MSG Manager's Signature <i>[Signature]</i>	Date 7/28/09
District Office, State & ZIP Code ALABAMA	District Manager's Signature <i>[Signature]</i>	Date 7/29/09
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR See Instructions on Page 2		

1. Current Office Level		1 1
2. Finance Number	(1-8)	0 1 8 5 9 0
3. General Delivery Families Served	(7-9)	1 8 4
4. Post Office Boxes/Call Boxes Rented	(10-15)	0 0 0 1 0 6
5. Possible City Deliveries	(16-20)	
6. Administrative Rural Boxes Served	(21-25)	
7. Intermediate Rural Boxes Served	(26-30)	
8. Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	
10. Intermediate Highway Contract /Star Route Boxes Served	(40-43)	
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	
Number of Carrier Stations/Branches	(48-49)	
13. Number of Finance Stations/Branches	(50-51)	
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	
15a. Does Office Experience A Seasonal Workload? (box one "Y" for yes, "N" for no) (If you answer 'yes' for this question, complete 'Seasonal Workload' section on Page 2.)	(54)	N
15b. Duration of Seasonal Workload (Minimum of 8 weeks)	(55-56)	
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)	Y
17. Does Office Perform Incoming Primary Distribution for Other Offices?	(58)	Y
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	Y
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20. Do You Separate All Incoming Flat Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22. Does Your Office Have Administrative Responsibility for An Air Transfer Office?	(63)	N
23. Is Postmaster Lessor for Government Owned Building?	(64)	N
Does Office Have MPLSM/SPLSM?	(65)	N
25. Does Office Distribute Food Stamps?	(66)	N

Worksheet for Calculating Workload Service Credit (WSC) for Post Offices

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ITEM NO.
PAGE3518161Office Name WatsonOffice ZIP+4 35181-9998 District Alabama

Activity WSCs

General delivery families served (Item 3, Form 150)	<u>184</u> x 1.0	=	<u>184</u>
Post office boxes/cell boxes rented (Item 4, Form 150)	<u>108</u> x 1.0	=	<u>108</u>
Possible city deliveries (Item 5, Form 150)	<u> </u> x 1.33	=	<u> </u>
Administrative rural boxes served (Item 8, Form 150)	<u> </u> x 1.0	=	<u> </u>
Intermediate rural boxes served (Item 7, Form 150)	<u> </u> x 0.7	=	<u> </u>
Administrative responsibility for intermediate rural boxes for other offices (Item 8, Form 150)	<u> </u> x 0.3	=	<u> </u>
Administrative highway contract route boxes served (Item 9, Form 150)	<u> </u> x 1.0	=	<u> </u>
Intermediate highway contract route boxes served (Item 10, Form 150)	<u> </u> x 0.7	=	<u> </u>
Administrative responsibility for intermediate highway contract route boxes for other offices (Item 11, Form 150)	<u> </u> x 0.3	=	<u> </u>

Total activity WSCs

290

Revenue WSCs

First	25 revenue units: 1.0	x <u>25</u> units	=	<u>25</u>
Next	276 revenue units: 0.5	x <u>48</u> units	=	<u>24</u>
Next	700 revenue units: 0.25	x <u> </u> units	=	<u> </u>
Next	5,000 revenue units: 0.1	x <u> </u> units	=	<u> </u>
Balance of revenue units:	0.01	x <u> </u> units	=	<u> </u>

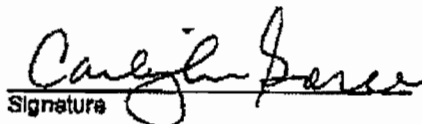
Total revenue WSCs

49Activity WSCs 290 + Revenue WSCs 49 = Base WSCs 339 = EAS Grade 11Previous evaluation: EAS grade 11Effective date for change in service hours: No change (if appropriate)
(When a vacancy exists, hours must reflect the appropriate EAS grade.)

Worksheet completed by:

Carlinha J. Goree
Printed name

Signature

A/Post Office Review Coordinator
Title6/30/2009
Date



May 26, 2009

Patrina R. Carter, OIC
Watson Post Office
4016 Powder Mill Road
Watson, AL 35181-2000

SUBJECT: Watson PO - Survey's

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to Watson customers.

Enclosed you will find the following surveys:

1. Window Transaction Survey
2. Survey of Incoming Mail
3. Survey of Dispatched Mail

These surveys must be conducted during a two week period for the Watson Post Office. The surveys should begin May 30, 2009 and end on June 13, 2009. Please complete the enclosed forms as accurately as possible.

Return all forms to me by June 15, 2009. The completed forms will become a part of the official and public record.

If you have additional questions or concerns, please contact me at (205)521-0934. Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Rafael O. Brathwaite".

Rafael O. Brathwaite
Post Office Review Coordinator

cc: Official Record

Enclosures: Window transaction Survey
Survey of Incoming mail
Survey of Dispatched Mail

351 24TH ST N ROOM 328
BIRMINGHAM, AL 35203-9833
PHONE: 205-521-0934
FAX: 205-521-0289

Window Transaction Survey

ZIP + 4: 35181-9998

Watson

Survey Period: May 30, 2009 Through June 12, 2009

(Signature and Title)

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use Forms 2007-A, Window Transaction Record; Form 2007-B, Window Transaction Conversion; and Form 2007-C, Window Transaction Survey. Use hash marks (#) for daily entries in the columns. To obtain the average daily number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage sales	Priority, Parcels, Money Orders (1.083)	Express Registered C.O.D. (1.969)	Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Non-revenue services (1.188)
Saturday	(.777) 9	2			4			
Monday	12	14			6			
Tuesday	8	5			1			
Wednesday	12	4			1			
Thursday	23	11			1			
Friday	9	11			0			
Saturday	7	2			0			1
Monday	22	5			0			1
Tuesday	19	4			0	2		
Wednesday	5	3			0			
Thursday	11	4			1			
Friday	16	6	2		1			2
Total Transactions	153	71	2		15	2		4
Time Factor	x .777	x 1.083	x 1.969	x 5.06	x 2.875	x 1.792	x 1.787	x 1.188
Total Minutes	118	76	3		43	3		4

Average Number Daily Transactions: 20 Average Daily Retail Workload in Minutes: 20

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**Survey of Incoming Mail
(Record in Pieces)**

Post Office Name and ZIP+4: Watson 35181

Dates Recorded: May 30, 2009 through June 12, 2009

Date	First-Class & Priority	Newspapers	Parcels	Other
Saturday	303		12	
Monday	605		8	
Tuesday	341		4	
Wednesday	436		18	
Thursday	549		11	
Friday	246		10	
Saturday	322		5	
Monday	511		5	
Tuesday	265		10	
Wednesday	303		6	
Thursday	227		4	
Friday	246		6	
TOTALS	4354		99	
Daily Average	362		8	

Signature of Person Making Count: 

Printed Name: PETRINA R CARTER

Title: OIC

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Survey of Dispatched Mail
(Record in Places)

Post Office Name and ZIP+4: Watson 35181-9998

Dates Recorded: May 30, 2009 through June 12, 2009

Date	Letters		Flats		Parcels		Other
	First Class	Standard	First Class	Standard	Priority	Standard	
Saturday	968					1	
Monday	76					1	
Tuesday	53					1	
Wednesday	27						
Thursday	41					2	
Friday	33						
Saturday	17						
Monday	62						
Tuesday	51						
Wednesday	19						
Thursday	68						
Friday	69						
TOTALS	1482					5	
Daily Average	123					.4	

Signature of Person Making Count: 

Printed Name: PATRICIA CARTER

Title: OLC

ALABAMA DISTRICT

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July 14, 2009

Watson Post Office
4016 Powder Mill Road
Watson, AL 35181

The Watson Post Office is unable to accommodate the Brookside residents since the closing of the Brookside facility on December 19, 2008. With this taking place, there have been many changes made to handle the additional customers that are being serviced out of the Watson Post Office. The Watson facility has continued to service their own residents as box renters and supplied the Brookside residents with general box delivery. The postal employees at the Watson Post Office have made every effort to maintain outstanding customer service and sales to the customers of both post offices.

Sincerely,

Petrina R. Carter

Petrina R. Carter
Officer-In-Charge

351 24TH STREET NORTH, RM 328
BIRMINGHAM AL 35203-9993
205-521-0354
FAX: 205-521-0587



June 23, 2009

OIC/POSTMASTER

SUBJECT: Watson Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations and local government offices and schools that are served by the Watson Post Office. The list of businesses must include small, part-time and in-home businesses, as well as public institutions such as schools, police departments, etc.; religious institutions; and businesses physically located outside the community that use retail services on a routine basis at the Watson Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box and general and street delivery customers served by the office. Return all documents to Carljha J. Gorse by July 1, 2009. This information will be entered into the official record for public viewing.

Post Office Box	<u>106</u>
General Delivery	<u>184</u>
Rural Route (RR)	<u> </u>
Highway Contract Route (HCR)	<u> </u>
Intermediate RR	<u> </u>
Intermediate HCR	<u> </u>
City Delivery	<u> </u>
Total Customers	<u>290</u>

If you have any comments on alternate means of providing services to the <name> customers, please provide them below.

Carljha J. Gorse

Carljha J. Gorse
A/Post Office Review Coordinator

Comments:

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May 27, 2009

POSTAL INSPECTION SERVICE

SUBJECT: POSSIBLE DISCONTINUANCE OF POST OFFICE

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Watson Post Office, 4016 Powdermill Rd 35181-0008 located in Jefferson County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title and date.

Thank you for your assistance in this matter.

Refael D. Brathwaite
Post Office Review Coordinator

Enclosure: Return Envelope

No records found ☐

Comments/Findings: There are only two 2007 complaints entered into the
USPS (financial crimes database) for ZIP 35181.

Signature

Date

6/18/09

T. M. ROBINSON
POSTAL INSPECTOR
P.O. BOX 1388
BIRMINGHAM, AL 35208-1388



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May 27, 2008

Anthony Richardson, Lieutenant
301 Foust Court
Forestdale, AL 35214-1544

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Watson Post Office, 35181-9998, located at 4016 Powder mill Rd in Jefferson County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title and date.

If you have any questions contact Rafael O. Brathwaite at 205 521 0934

Thank you for your assistance in this matter

Rafael Brathwaite
Post Office Review Coordinator

Enclosure: Return Envelope

No records found ☒

Comments/Findings: _____

Signature Anthony Richardson Title Lieutenant

Date 6-1-2009



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Post Office Survey Sheet

Post Office Name: Watson ZIP + 4: 35181-9998

Congressional District 7th Date: July 9, 2009

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

N/A

2. Is the facility accessible to persons with disabilities? NO _____

3. Lease terms? 30-day cancellation clause? _____

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

N/A

5. List potential CPO sites. BROOKSIDE

6. Are there any postage meter customers or permit mailers? Yes ☒ No ☐

If yes, please identify them by name and address. SUNSHINE SUPPLIES, PO BOX 8,
BROOKSIDE AL 35036

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

The OIC and PMR will be moved to another facility.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

A COLLECTION BOX WILL BE RETAINED, AND NO LOCKED POUCH WILL BE UTILIZED.



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Post Office Survey Sheet (Continued)

How many Post Office boxes are installed? 120 _____
How many Post Office boxes are used? 108 _____
What are the window service hours? 7:00-4:00 M-F
7:45-9:30 S
What are the lobby hours? 24/7 M-F
24/7 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

No

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office boxes, furniture, safe)? N/A

11. List potential CBU/parcel locker sites and distances from present Post Office site.
N/A

12. Are there any special customer needs? (People who cannot read or write, who cannot drive or who have infirmities or physical handicaps.) How can these people be accommodated?
CUSTOMERS THAT CAN'T READ OR WRITE, THE EMPLOYEES AT THE WATSON FACILITY
IS MORE THAN HAPPY TO ASSIST THESE CUSTOMERS WITH THEIR POSTAGE OR MAILING
TRANSACTIONS.

13. Rural delivery/HCR delivery.

- a. What is current evaluation? N/A _____
b. Will this change result in the route being overburdened? Yes ☐ No ☒
If so, what accommodations will be made to adjust the route? N/A _____
c. How many boxes and miles will be added to the route? N/A _____
d. What would be the additional annual expense if the route is increased? N/A _____
e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? N/A _____
f. At what time of the day does the carrier begin delivery to the community? N/A _____
Will this delivery time be affected if the office is discontinued? Yes ☐ No ☒
If so, how? _____

14. Are the Post Office box fees at the facility that will provide alternate service different from those at the office to be discontinued? If so, how? NO

Community Survey Sheet

Post Office Name: WATSON POST OFFICE

ZIP + 4: 35181-9988

Congressional District: 7th

Date: 07/09/2009

1. Incorporated? Yes ☒ No ☐

Local government provided by: Jefferson County

Police protection provided by: Jefferson County Sheriff's Department

Fire protection provided by: Forestdale Fire Department

School location: Not sure

2. What population growth is expected? (Please document your source) NOT SURE.....

3. What residential, commercial, or business growth is expected? (Please document your source)

N/A

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)

NO

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

RETIRES, SELF EMPLOYED, AND COMMUTES.

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center) Do employees of the office offer assistance to senior citizens and handicapped? What provisions can be made for these services if the Post Office is discontinued?

SCHOOL BUS STOP.....



Facilities Database System

[Home](#) | [My Facility](#) | [Find Facility](#) | [Administrative Area](#) | [Find Contacts](#) | [Help](#)

Facility Information

WATSON
 (Physical Address)
 4018 POWDER MILL RD
 WATSON, AL 36181-2000

 Category: Delivery and Retail
 Type: Post Office
 Subtype: Main Post Office
 Area: Southeast (H)

 Facility ID: 1366848
 Status: Active
 AMS Locale Key: Y
 District: Alabama

[Return](#)

Facility Information

Data Field Name	Business Rules and Field Definitions	Current Value
Facility Name:	Descriptive name assigned to a facility.	WATSON
Display Name:	Commonly known or Publicly known name of a Facility, source is extract from My Post Office database, FDB is now the owner of this data, If the facility does not have a display name different than the AMS name this will be null. <i>This field is to be updated only by an authorized FDB Coordinator (Facility Admin screen).</i>	WATSON POST OFFICE
Locally Managed:	A facility with an internet-enabled ACE computer, where personnel with 'Local Facility User' access to the FDB web application are required to maintain assigned facility-level data. <i>This field is to be updated only by a District FDB Coordinator (Facility Admin screen).</i>	Yes
Rolled-In:	Indicates that this facility has been rolled into the My Post Office (MyPO) application and is required to logon to MyPO daily to retrieve and respond to MyPO issues. <i>This field is to be updated only by an authorized Consumer Affairs staff member (Facility Admin screen).</i>	Yes

 To report problems with Facility Name data contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps)

Physical Address

Data Field Name	Business Rules and Field Definitions	Current Value
Address:	Actual Physical location address (street name and number) at which the facility is located.	4018 POWDER MILL RD
City:	City name for the facility location.	WATSON
State:	2 digit standard state abbreviation for the facility location.	AL
ZIP Code:	5- or 9-digit ZIP Code for the physical location address of the facility.	36181 - 2000
Directions to Facility:	Directions to this facility.	FROM BIRMINGHAM TAKE I-65

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PAGE
NORTH TO FIELDSTOWN RD
TAKE FIELDSTOWN RD ALL TI
TO THE END AND MAKE A RIG
APPROXIMATELY 1 MILE WILL
FLASHING YELLOW LIGHT. TA
RIGHT AT THIS LIGHT ONTO
POWDERMILL RD. POST OFFI
ON LEFT.

To report problems with Physical Address data contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps.gov)

Mailing Address

Data Field Name	Business Rules and Field Definitions	Current Value
Address:	The address to which mail for the facility should be directed.	4016 POWDER MILL RD
City:	City name.	WATSON
State:	2 digit standard state abbreviation for the facility location.	AL
ZIP Code:	5- or 9-digit ZIP Code for the mailing address.	35181 - 0008

To report problems with Mailing Address data contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps.gov)

Drop Ship Address

Data Field Name	Business Rules and Field Definitions	Current Value
Address:	The address for use by mailers when tendering mail to the facility. May differ from the physical address to better specify the dock location.	4016 POWDER MILL RD
City:	City name for the facility location.	WATSON
State:	2 digit standard state abbreviation for the facility location.	AL
ZIP Code:	5- or 9-digit ZIP Code for the physical location address of the facility.	35181 - 2000
Drop Ship directions:	Drop Ship Directions to this facility.	

To report problems with Drop Ship Address data contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps.gov)

Contact Information

Data Field Name	Business Rules and Field Definitions	Current Value
Facility Manager Name:	First and Last name of the Local Facility Manager.	PETRINA CARTER
Facility Manager Phone:	The unpublished telephone number for use only by postal employees to contact a postmaster or facility manager directly. This phone number is used primarily by postal managers. (This phone number is maintained within the Facilities Database System.)	(205) 674 - 3708
Manager Mobile Device:	The unpublished Mobile Device number for use only by postal employees to contact a Postmaster or Facility Manager directly, in the event of an emergency. This phone number is used primarily by Postal Managers. (This phone number is maintained within the Facilities Database System.)	
Manager Text Device Phone:	The unpublished Text Device number for use only by postal employees to contact a Postmaster or Facility Manager directly, in the event of an emergency. This phone number is used primarily by Postal Managers. (This phone number is maintained within the Facilities Database System.)	(256) 861 - 0319

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Facilities Database System.)		
Hotline Phone(PO to PO/Internal):	The unpublished telephone number that rings at the facility intended for use only by postal employees to contact a facility without the need to compete with customers using a published telephone number. (This phone number is maintained within the Facilities Database System.)	Not Provided
Referral Phone Number:	The telephone number for use by Corporate Customer Contact to refer calls from the general public to a facility 'Rolled-In' to My Post Office during the facility's referral call hours. (This phone number may be the same as the Public Phone number. This phone number is maintained within the Facilities Database System.)	(205) 674 - 3708
Logistics Phone:	The published telephone number (other than Drop Ship) for use by mailers or their agents to contact a facility for information concerning movement of mail, usually directing telephone traffic to the district network operations employee, processing center or local facility employee tasked with scheduling the acceptance and movement of mail. (This phone number is maintained within Address Management Systems locale record maintenance.)	(205) 521 - 0503
Drop Ship Phone:	The published telephone number for use by mailers or their agents to contact a facility for the purposes of scheduling mail drop shipments, usually directing telephone traffic to the facility, processing center or district network operations employee tasked with scheduling the acceptance of locally Designating mail. (This phone number is maintained within Address Management Systems locale record maintenance.)	(205) 521 - 0503
Public Phone(Commercial/External):	The published telephone number for use by the general public to contact a facility. (This phone number is maintained within Address Management Systems locale record maintenance.)	(205) 674 - 3708
Fax Phone Number(Facsimile):	The published or unpublished telephone number for use by postal employees and vendors to fax documents directly to a facility. (This phone number is maintained within Address Management Systems locale record maintenance.)	Not Provided

To report problems with AMS Phone data contact Address Management System (AMS) Coordinator (amssupport.ncsc@usps.c)

Additional Information

Data Field Name	Business Rules and Field Definitions	Current Value
CAG:	Cost Ascertainment Group.	K
Finance Number:	Facility Management System unique facility record identifier consisting of a finance number.	018590
FEDSTRIP Number:	Number used to identify where an order for parts, supplies, and equipment from the Material Distribution Center (MDC) will be shipped and what finance number will be charged.	1841VB
Office Level:	Level of highest on-site manager-EAS.	11

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SFA Unit Number:	4-character Standard Field Accounting System Code.	
DOS Id Number:	6-character Department of State Passport Facility ID Number. Maintained by HQ Passport Program Manager. Id is required for Passport Hours to be maintained on the facility.	Not Provided
Pay Location:	3-digit Pay Location code.	000
Time Zone:	Indicates the Time Zone in which the Facility is located.	US/Central
Daylight Savings Time Observed:	Indicates whether or not Daylight Savings Time is Observed.	Yes
Facility Comments:	General comments related to a specific facility.	

To report problems with CAG data contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps.gov)

Congressional Information

Data Field Name	Business Rules and Field Definitions	Current Value
Congressional District:	A territorial division of a state which is entitled to elect one member to the United States House of Representatives.	AL - 06
Facility Named by Legislation:	Has the Facility been assigned a legislative (dedicated) name?	No
Legislation Name:	Facility name assigned by Legislation.	Not Provided

To report problems with Congressional District data contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps.gov)

Facility Indicator

Data Field Name	Business Rules and Field Definitions	Current Value
ASF:	Auxiliary Service Facility - Performs BMC (Bulk Mail Center) functions at a smaller P&DC.	Not Applicable
AADC:	Indicates whether or not a facility serves as an Automated Area Distribution Center (AADC).	Not Applicable
ADC:	Indicates whether or not a facility serves as an Area Distribution Center (ADC).	Not Applicable
DDC:	Delivery Distribution Center (DDC) is a customer services unit that processes mail for multiple ZIP Codes at an Associate Office and ZIP Codes for other nearby Associate Offices. The DDCs core function is to serve as an extension of a P&DC or P&DF. It may also act as a transportation hub for other post offices located within a close radius.	No
SCF Code:	Sectional Center Facility (SCF) Code is a three digit number associated with an SCF entry discount facility. Labeling List L005 contains that information.	Not Provided

To report problems with Facility Indicator data contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps.gov)

Delivery Types

Data Field Name	Business Rules and Field Definitions	Current Value
City:	City has city delivery routes (s)	No
General:	Facility has general delivery.	Yes
Highway:	Deliveries made by Highway Contractors.	No
P.O. Box:	Facility has PO Box delivery.	Yes
Rural:	Facility has rural delivery route(s).	No

To report problems with Delivery Types contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps.gov)

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ZIP Code Served by Carrier Routes

ZIP Code:	Carrier Routes:
35036	B001 B002 B003 B004 C000 G000
35041	C000
35181	B001 B002 C000 G000

To report problems with Carrier Route data contact Address Management System (AMS) Coordinator (amsupport.ncsc@usps)☐ By selecting this checkbox I am certifying that none of the above information has changed

The Facility information for this facility was last certified on 02/05/2009 14:49:28 by FDB user Petrina Carter.

Login ID: GFPJ00

Restricted Information

Real Estate

WATSON (Physical Address) 4016 POWDER MILL RD WATSON, AL 35181-2000	Category: Delivery and Retail Type: Post Office Subtype: Main Post Office Area: Southeast (H)	Facility ID: 1386649 Status: Active AMS Locale Key: Y11261 District: Alabama
---	--	---

[<< Return](#)

Building		Business Rules and Field Definitions	Current Value
Data Field Name		Indicates whether the real property location of this facility is owned or leased by the Postal Service	Leased
Building Owned or Leased:			
Active Lease Expiration:		Date active USPS lease is due to expire for this facility.	05/2013
		Note: this is not the exercised option lease expiration date.	
Annual Amount of Active Lease:		Amount of money owed for annual rent for a facility leased by the USPS.	\$3,300.00
		Note: amount pertains to active lease.	
Historic Building:		Code indicating if the facility is listed or eligible for listing on the National Register of Historic Places.	Unknown
Total Facility Size:		Total net interior square footage of the structure.	650 sq ft.

* To report suspected problems with Building section data contact FIMSWin (helpdesk.fimswin@usps.gov).

Available Space/Land		Business Rules and Field Definitions	Current Value
Data Field Name		Do you have any vacant space in your facility that is in leasable condition and has access	No
Vacant Space:			

	that does not compromise the security of the operation?	
Excess Land:	If yes, please enter a brief description.	
	Do you have any excess land or parking at your facility that could be sold or leased without compromising the operation?	No
Aware of any land:	If yes, please enter a brief description.	
	Are you aware of any land or sites that the Postal Service purchased or leased, not contiguous with your facility, that are not being utilized?	No
	If yes, please enter a brief description.	

Global Positioning - Coordinates

Data Field Name	Business Rules and Field Definitions	Current Value
Date::	The date the data was provided	09/16/2008
Source::	The source of the coordinate data	WHITEPAGES
Latitude::	The angular distance north or south of the earth's equator, measured in degrees along a meridian, as on a map of globe.	33.62688838
Longitude::	Angular distance on the earth's surface, measured east or west from the prime meridian at Greenwich, England, to the meridian passing through a position, expressed in degrees (or hours), minutes, and seconds.	-86.87889292

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Real Estate for this facility was last certified on 02/05/2009 14:59:37 by FDB user Patricia Carter.

Login ID: GFFJDC

Restricted Information

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Sperling's
BestPlaces

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Search

Search for any place in the USA:

[Home](#) > [United States](#) > [Alabama](#) > [Birmingham-Hoover Metro Area](#) > [Jefferson County](#) > [No City > Watson \(zip 35181\)](#)

Watson (zip 35181), Alabama

Condo Northport Alabama

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Watson Job Listings

Found: 923 jobs in your area. Make \$15-\$100 / hour with bonuses!

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Overview

Quick Facts	
Population:	159
Pop. Change:	4%
State:	Alabama
Metro Area:	Birmingham-Hoover Metro Area
County:	Jefferson County
City:	No City
Zip Codes:	Watson (zip 35181)

☒ Map Of Watson

Zip Code Overview

As of 2009, Watson (zip 35181)'s population is 159 people. Since 2000, it has had a population growth of 4.39 percent.

The median home cost in Watson (zip 35181) is \$112,160. Home appreciation the last year has

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been -3.20 percent.

Compared to the rest of the country, Watson (zip 35181)'s cost of living is 26.68% Lower than the U.S. average.

Watson (zip 35181) public schools spend \$4,786 per student. The average school expenditure in the U.S. is \$6,058. There are about 13 students per teacher in Watson (zip 35181).

The unemployment rate in Watson (zip 35181) is 8.30 percent(U.S. avg. is 8.50%). Recent job growth is Negative. Watson (zip 35181) jobs have Decreased by 8.20 percent.

We're looking for comments about Watson.

Express your opinion

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Pop-Facts: Demographic Snapshot Comparison Report

Radius 1: WATSON AREA, 4016 POWDER MILL RD, WATSON, AL 35181-2000, aggregate

Description	0.00 - 1.00 miles Radius 1	%
Population		
2014 Projection	231	
2009 Estimate	219	
2000 Census	200	
1990 Census	185	
Growth 2009-2014	5.48%	
Growth 2000-2009	9.50%	
Growth 1990-2000	7.57%	

2009 Est. Population by Single Race Classification	219	
White Alone	197	89.95
Black or African American Alone	17	7.76
American Indian and Alaska Native Alone	1	0.46
Asian Alone	0	0.00
Native Hawaiian and Other Pacific Islander Alone	0	0.00
Some Other Race Alone	0	0.00
Two or More Races	4	1.83

2009 Est. Population Hispanic or Latino by Origin	219	
Not Hispanic or Latino	216	98.63
Hispanic or Latino:	3	1.37
Mexican	1	0.46
Puerto Rican	0	0.00
Cuban	0	0.00
All Other Hispanic or Latino	2	0.91

2009 Est. Hispanic or Latino by Single Race Class	3	
White Alone	1	33.33
Black or African American Alone	1	33.33
American Indian and Alaska Native Alone	0	0.00
Asian Alone	0	0.00
Native Hawaiian and Other Pacific Islander Alone	0	0.00
Some Other Race Alone	0	0.00
Two or More Races	1	33.33



U. S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared MAY 19, 2009	
2. Post Office Name WATSON			3. State and ZIP + 4 Code ALABAMA 35181-9998		DOCKET NO. <u>3511</u> ITEM NO. <u>18</u> PAGE <u>1</u>
4. District ALABAMA		5. County JEFFERSON		6. Congressional District SEVENTH (7 TH)	
7. Reason for Proposal to Discontinue		8. Post Office Emergency Suspended (Reason and Date)		9. Proposed Permanent Alternate Service The Brookside Community Post Office	
10. Staffing			11. Hours of Service		
a. <input type="checkbox"/> PM Occupied <input type="checkbox"/> PM Vacancy Reason & Date:			a. Time M-F 7:00am until 4:00 pm		Sat. 7:45 am until 9:30 am
b. <input type="checkbox"/> OIG <input type="checkbox"/> Career <input type="checkbox"/> Noncareer			b. Lobby Time M-F 24 Hours		Sat. 24 Hours
c. Current PM Position Level EAS- Downgraded from EAS-			Total window hours per week <u>20</u> hrs <u>18</u> minutes		
d. No. of Clerks No. of Career No. of Noncareer					
e. No. of Others 1 PMR No. of Career No. of Noncareer					
12. Number of Customers Served			13. Daily Volume (Pieces)		
a. General Delivery		184	Type of Mail		Received Dispatched
b. P. O. Box		120	a. First Class		4354 1482
c. City Delivery		0	b. Newspaper		0 0
d. Rural Delivery/Intermediate Rural Delivery			c. Parcel		99 5
e. Highway Contract Route/Intermediate HCR			d. Other		0 0
f. Total →		304	e. Total →		4453 1487
g. No. Receiving Duplicate Service			f. No. of Postage Meters		0 0
Average No. Daily Transactions		20	g. No. of Permits		0 0
14. Finances			b. EAS-minimum PM Basic Salary \$ 31,724.00		
a. Revenue		Receipts	c. PM Fringe Benefits (33.5% of b)		
FY 06		\$ 24,395.90	\$ 10,627.00		
FY 07		\$ 24,205.18			
FY 08		\$ 26,768.38			
15a. Quarters					
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) <u>06/31/2013</u> Annual Lease \$ <u>3000.00</u>					
90 Day cancellation clause? <input type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input type="checkbox"/> No (If Yes, must vacate by) _____ (Date)					
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input type="checkbox"/> No					
15b. Explain: Mobile Trailer owned by the Postal Service and leased from Land lord					
16. Schools, Religious Institutions and Social Organizations in Service Area. Names: _____ No. _____					
17. Businesses and local Government Offices in Service Area			18. Administrative/Emanating Office (Proposed)		
Names: _____ No. _____			Finance Number: _____ city delivery <input type="checkbox"/> noncity delivery <input type="checkbox"/>		
Businesses:			Name <u>Gardendale Post Office</u> EAS level <u>20</u> Miles Away <u>7.4</u>		
Andy's Look & Kay 1			Window Service Hours: M-F <u>8:30-4:30</u> Sat. <u>9:00-11:00</u>		
Watson Town & Country Store 1			Lobby Hours: M-F <u>24</u> Sat. <u>24</u>		
Government offices 0			PO Boxes Installed <u>1473</u> PO Boxes Unused <u>908</u>		
Prepared By _____			19. Nearest Post Office (If different from above)		
Printed Name and Title Rafael O. Brathwaite Customer Service Analyst			Name <u>Forestdale Post Office</u> EAS Level <u>20</u> Miles Away <u>8</u>		
District PO Review Coordinator Name Rafael O. Brathwaite			Window Service Hours: M-F <u>8:30-4:30</u> Sat. <u>9:00-11:00</u>		
Telephone (205) 5210834			Lobby Hours: M-F <u>24</u> Sat. <u>24</u>		
			PO Boxes Installed <u>1231</u> PO Boxes Unused <u>801</u>		
			Signature <u>Rafael O. Brathwaite</u> Telephone (205) 5210834		

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April 13, 2009

OIC/POSTMASTER

SUBJECT: Watson Post Office

Enclosed are questionnaires addressed to customers of the Watson Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by April 29, 2009 for further review.

Rafael O. Brathwaite

Rafael O. Brathwaite
Post Office Review Coordinator

Enclosures



April 13, 2009

Dear Postal Customer:

The Postal Service has tentative plans to consolidate the Brookside Post Office which was located at 204 Main Street in Brookside AL, with the Watson Post Office located at 4016 Powder Mill Rd, in Watson AL, with a new Contract Post Office (CPO) located at 4185 Municipal Drive, Suite 101, Brookside AL, just 2.57 miles away. The new CPO offers better parking, extended office hours and additional services to better accommodate customers postal needs. We are confident that we will be able to provide regular and effective service at this location.

In order to remain viable, we must make sound business decisions and these include a review to determine whether consolidation of some facilities will allow us to operate more cost effectively without sacrificing service to our customers.

We currently estimate this consolidation would cost the Postal Service substantially less than maintaining two post offices, while still providing the community with the high quality services to which it has been accustomed.

As the manager responsible for all post offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Enclosed is a questionnaire we would like for you to complete and return in the self-addressed postage paid envelope.

You will of course, want an opportunity to discuss alternatives with us before drawing any conclusions. Postal representatives will be at Brookside City Hall on Wednesday, April 29, 2009, from 5:00 to 7:00pm to answer questions and provide information about our service.

We will use the information provided on the survey along with what you share with us at the community meeting in making our final decision. We welcome your input. Therefore, we hope you will take the time to complete this survey and attend the community meeting. You can mail the survey in the self-addressed postage paid envelope or return it to us at the community meeting. All surveys must be returned by April 29, 2009.

If you have any questions, you may contact Post Office Review Coordinator, Rafael Brathwaite at 521-0934

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations Area III

Enclosures

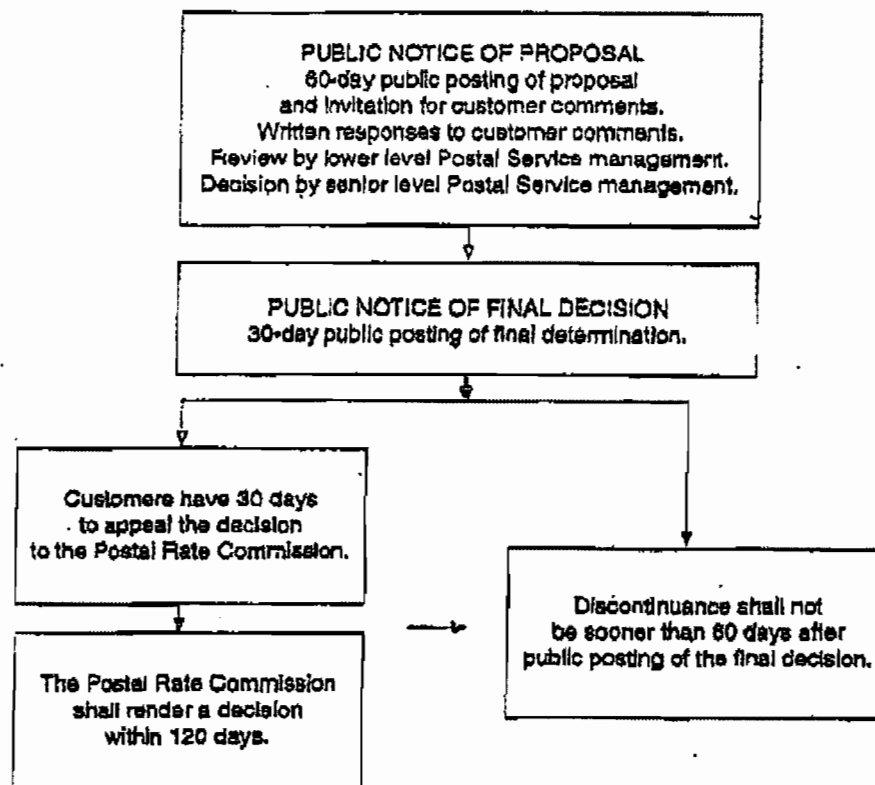
Summary of Post Office Change Regulations for Independent Post Offices

Summary of Post Office Change Regulations

Certain regulations based on federal law apply when Postal Service managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with Postal Service field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of Postal Service management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

ALABAMA DISTRICT



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June 19, 2009

Josephine Bennett
PO Box 123
Watson, AL 35181-0123

Dear Ms. Bennett:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3



June 23, 2011

Josephine Bennett
PO Box 123
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses - we provide universal service to all communities and serve every business and household.

You stated we can't walk to Brookside and the price of gasoline so high. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3

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2. Do you pass another post office during business hours while traveling to or from work, shopping or for personal needs?

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Yes ☐No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.6 miles from the Watson Post Office?

Better ☐Just as Good ☐No Opinion ☐Worse ☒

Please explain.

It will be inconvenient for us we
can walk to Watson Post office if we need to
There's nothing left in Brookside anymore no business at all

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒Hardendale

Personal needs

☒Hardendale

Banking

☒Hardendale

Employment

☐

Social needs

☒Hardendale

5. Do you currently use local businesses in the community?

Yes ☒No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒No ☐Name: INNOB Blake

(please print your name)

Address: P.O. Box 5 Watson Al. 35181Telephone number: 674-7163Date: 4.22.08

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 18, 2009

Irene Brake
PO Box 5
Watson, AL 36181-0005

Dear Ms. Brake:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha Goree at (205) 521-0834.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Irene Brake
PO Box 5
Watson, AL 35181

Dear Ms. Brake:

This is in response to your correspondence regarding the closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses - we provide universal service to all communities and serve every business and household.

You stated it will be inconvenient for us to take our walk to Watson Post office if we need to. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations - Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I would have to travel farther to get
to P.O.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Fulton Dale

Personal needs

☒ Fulton Dale

Banking

☒ B'ham.

Employment

☒ Fieldstown Rd Mt Olive, AL.

Social needs

☒ Fulton Dale

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Betty L Brown
(please print your name)

Address: 2124 Fieldstown Road Mt Olive, AL 35117

Telephone number: 205 608-3337

Date: 4/15/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Betty L. Brown
2124 Fieldstown Road
Mt. Olive, AL 35117-3105

Dear Ms. Brown:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery where service by existing methods imposes an extreme physical hardship on an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijah Goree at (205) 521-0834.

Sincerely,

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9882
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Betty L Brown
2124 Fieldstown Road
Mt. Olive, AL 35117

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated I would have to travel farther to get to post office. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|---|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: We do not have current mail Route on our street
having Watson Post Office so near is the next best thing

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. It is out of the way - we don't usually
go through that area often. We pass Watson
Post office daily therefore it is more convenient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Forestdale / Forestdale

Personal needs

☒ Watson Town & Country

Banking

☒ Forestdale

Employment

☒ Forestdale

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Michael & Terri Byram
(please print your name)

Address: P.O. Box 3 Watson, AL

3901 Hedgecomatany Road

Telephone number: (205) 674-7077 Date: 4-29-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Michael & Terri Byram
PO Box 3
Watson, AL 35181-0003

Dear Mr. & Mrs. Byram:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlija Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations -- Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9892
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Michael & Terri Byram
PO Box 3
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated it is out of the way we don't usually go through that area often, we pass Watson Post Office daily therefore it is more convenient. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

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I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

*I live in Watson & pick up mail daily
if I have to go to Brookside 2.7 miles away
that is about 1500 miles annually extra PMS wear & CA*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☐

Gardendale

Personal needs

☐

11

Banking

☐

11

Employment

☐

11

Social needs

☐

N/A

5. Do you currently use local businesses in the community?

Yes ☒

in Watson

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

(please print your name)

THOMAS A. BYRAN

Address:

P.O. Box 13 Watson, AL 35181

Telephone number:

674-6614

Date:

4-29-89

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

*Box 13 Has been in our family since
1964. My Grand Parents, my Parents
& myself*

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Thomas A. Byram
PO Box 13
Watson, AL 35181-0013

Dear Mr. Byram:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-821-0331
FAX: 205-521-0450



June 23, 2011

Thomas A Byram
PO Box 13
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated I live in Watson and pick up mail daily if I have to go to Brookside, 2.7 miles away that is about 1500 miles annually plus wear on car. PO Box 13 has been in our family since 1964, my grandparents, my parents and me. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Your address will not change if you retain your PO Box delivery.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Picking up Mail For Friend,
Stamps, Mailing,

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service — Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Total out of Daily and out of
The Way.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☒

Social needs ☒

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: CHARLES H. COMARWAY Jr
(please print your name)

Address: P.O. Box 91 Watson, AL 35181

Telephone number: 205 887-4038 Date: 4-15-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please not want move it

ALABAMA DISTRICT



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POSTAL SERVICE

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June 19, 2009

Charles H. Conway, Jr.
PO Box 91
Watson, AL 35181-0091

Dear Mr. Conway:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Cartijha Goree at (205) 521-0834.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0480



June 23, 2011

Charles H. Conaway, Jr.
PO Box 91
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated totally out of the way, please do not move it. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in dark ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I will have to travel out of my way 2 1/2 miles to get my mail. I will not have the convenience of purchasing stamps, picking up my mail, or mailing mail without taking off work early or being late. I work similar hours and cannot

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Gardendale 8 miles away

Personal needs

☒ Gardendale, AL

Banking

☒ Gardendale, AL

Employment

☒ Southside Birmingham, AL

Social needs

☒ Gardendale, AL

make it there on time. I will have to have a mail box put up at my driveway.

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

Stephen + Midge Cornelius

(please print your name)

Address:

P.O. Box 67 Watson, AL 35181

Telephone number:

674-6055

Date:

4/25/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

4/25/09

Dear Postal Service,

I have used this post office all my life. I have never had a mail box on my driveway. Only had a p.o. box at this post office for 45 years and my parent before me since it was opened. We love this place and you know we do not want it to move down to Brookside. We never go to Brookside for anything except occasionally to church. We work similar hours as the PO but can manage to buy stamps before work there and pick-up mail out of box after hours because the PO is by our house. We will be purchasing stamps at the grocery store if it moves. We will have to take off work or be late to work to mail or receive packages or use

UPS. We will do less
business with the PO
because we will be so
inconvenienced. We
will be placing a mailbox
at the end of our driveway.
No longer will we use
a PO Box because we
are not going to give
money to Brookside in
any way. We are not happy
with this change at all.
Please Please Please don't
mess the post office. My
mother, Maurine Greer, worked
there for 8 years part-time.
We Love Our Post Office.

Thank You
Mae Greer Cornelius

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Stephen & Midge Cornelius
PO Box 67
Watson, AL 35161-0067

Dear Mr. & Mrs. Cornelius:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization; and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24th ST N ROOM 220
BIRMINGHAM, AL 35203-8892
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Stephen & Midge Cornelius
PO Box 67
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses - we provide universal service to all communities and serve every business and household.

You stated I will have to travel out of my way 2 ½ miles to get my mail. I will not have the convenience of purchasing stamps, picking up my mail or mailing mail without taking off work early or being late. I work similar hours and cannot make it there on time. I will have to have a mailbox put up at my driveway. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. The Brookside CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in dark ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices G'DALE

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I DO NOT WANT TO TRAVEL TO
BROOKSIDE. POLICE ALWAYS SMART

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ WALMART

Personal needs

☒ "

Banking

☒ GDALE

Employment

☒ NO BHAM

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: KEM GADILHE
(please print your name)

Address: P.O. Box 25 WATSON, AL 35181

Telephone number: 328-5850 WORK Date: 4-20-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

I WORK FOR THE P.O. WE HAVE ALWAYS HAD
A REPUTATION OF SAFE GUARDING MAIL AND NOW
YOU WANT TO CONTRACT IT OUT. DO YOU THINK
MINIMUM WAGE PEOPLE CARES ABOUT THE
MAIL. THEY WILL BE AS SLAP HAPPY AS THE
FAST FOOD PEOPLE. WE SURE ARE MAKING
SOME POOR DECISIONS LATELY.

ALABAMA DISTRICT



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June 19, 2009

Kern Gadilhe
PO Box 25
Watson, AL 36181-0025

Dear Ms. Gadilhe:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24th ST N ROOM 220
BIRMINGHAM, AL 35203-0902
PHONE: 205-521-0331
FAX: 205-521-0460



June 23, 2011

Kem Gadilhe
PO Box 25
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated I do not want to travel to Brookside. I work for the post office, we have always had a reputation of safeguarding mail and now you want to contract it out. Do you think minimum wage people care about the mail? They will be as slap happy as the fast food people. We sure are making some poor decisions lately. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. The Brookside CPO will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in dark ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Wife Disable under Doctor Care

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service – Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Because soon people have to walk to the post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Gardendale

Personal needs ☒ Gardendale

Banking ☒ Gardendale

Employment ☒ Retired

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒ post office No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Kenneth Grill
(please print your name)

Address: P.O. Box 26 Watson ALA 35181

Telephone number: 674-6722 Date: 4-14-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 19, 2009

Kenneth Grill
PO Box 26
Watson, AL 36181-0026

Dear Mr. Grill:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carl[illegible]ha Goree at (205) 521-0934.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Allison", with a long horizontal line extending to the right.

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9982
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Kenneth Grill
PO Box 26
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated my wife is disabled under doctor care, because some people have to walk to the post office. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Dis-able - undre Doctor care

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Because some people have to walk to the
Post Office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Gardendale

Personal needs ☒ Gardendale

Banking ☒ Gardendale

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒ Post Office No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐ No ☒

Name: Patricia Grill
(please print your name)

Address: P.O. Box 26 Watson ALA 35181

Telephone number: 205) 674-6722 Date: 4-14-2007

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Patricia Grill
PO Box 26
Watson, AL 35181-0026

Dear Ms. Grill:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha Gorae at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Patricia Grill
PO Box 26
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated disabled under doctor care, because some people have to walk to the post office. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: receiving P.O. Box mail

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Warrior AL

3. If you previously received carrier delivery, there will be no change to your delivery service — Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. not convenient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☒ Birmingham

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Bruce Hearn
(please print your name)

Address: P.O. Box 105

Telephone number: _____

Date: 4-21-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Bruce Heron
PO Box 105
Watson, AL 35181-105

Dear Mr. Heron:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9892
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Bruce Heron
PO Box 105
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses -- we provide universal service to all communities and serve every business and household.

You stated not convenient. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Fultondale

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ Self-employed

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Derrick E. Lyke
(please print your name)

Address: 3953 Graham Dr. B'ham, AL 35214

Telephone number: 674-8794 Date: 4-25-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT

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June 19, 2008

Derrick E. Lykes
3953 Graham Drive
Birmingham, AL 35214-1050

Dear Mr. Lykes:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha Goree at (205) 521-0934.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0480

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: I HELPED MY MOTHER WHO WAS DISABLED IN AND OUT OF THE POST OFFICE, AND OTHERS THAT HAD BOKSE, AND ORTHOPEDIC APPLIANCE WHEN I WAS THERE FOR MAILING (IN AND OUT THE DOOR)

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: WATSON POST OFFICE IS A CENTRALIZED POST OFFICE THAT HAS EVERYTHING I NEED FOR POSTAL SERVICE, AND VERY CONVENIENT.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: It would be a hardship, inconvenient, there are people in the community that are homebound that ~~do not~~ drive. Some people that don't have a car, walk to the post office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ GARDENDALE, GALLERIA

Personal needs

☒ GARDENDALE

Banking

☒ GARDENDALE

Employment

☒ BIRMINGHAM

Social needs

☒ CHURCH IN OUR NEIGHBORHOOD

5. Do you currently use local businesses in the community? (WATSON)

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued? I would support my own

Yes ☒

No ☐

community

Name: JANE MEADOWS
(please print your name)

Address: 1616 Brookside Coalburg

Telephone number: 205-674-9803

Date: 4.25.09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

WATSON POST OFFICE IS A CENTRALIZED POST OFFICE that is about 1/2 block from Brookside Coalburg Road. PEOPLE THAT WORK from GRAYSVILLE, Brookside, REPUBLIC, CHERRY AVENUE, (SOME WESTERN PARTS OF GARDENDALE), TRAVEL RIGHT BY WATSON, AL. POST OFFICE AND IS NOT out of their way and is VERY CONVENIENT for them and SAVES time, and has a CONVENIENT STORE AND GAS PUMP

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Jane Meadows
1516 Brookside Road
Mt. Olive, AL 35117-3681

Dear Ms. Meadows:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations – Area 3

35124th St N ROOM 220
BIRMINGHAM, AL 35203-9982
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Jane Meadows
1516 Brookside Coalburg Rd
Mt. Olive, AL 35117

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated I helped my mother who was disabled in and out of the post office and others that had to use an orthopedic appliance when I was there for mailing. It would be a hardship, inconvenient, there are some people in the community that are home bound that cannot drive. Some people that don't have a car walk to the post office. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.6 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I would have to go out of my way to do business at the Brookside Post Office. Operating office, no business, which is more than our water bill, which is paid by mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

Harpendale, Lumberton, etc.

Personal needs

☒

B'ham

Banking

☒

Harpendale, Lumberton

Employment

☐

Social needs

☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

(please print your name)

Barbara E. Miller

Address:

P.O. Box 87, Watson, AL 35181

Telephone number:

674-3486

Date:

4-20-89

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Attachment

CELESTINE OF
MOHER

4-20-09

Mr. Michael Allison:

I have always supported the Watrous post office. I do a lot of catalog ordering & always request that my order be delivered by USPS instead of Fed Ex or UPS as I get more reliable service. If our post office is moved, I will have to use these other services.

My family would need to get on a mail delivery route if the Watrous post office is closed. All of our business, shopping, etc is done in the approximate direction of Brookfield so it would be an inconvenience.

I more expenses for
the Brookside post
office. I would need
to do my business
with the post office
while I am doing my
other shopping & errands
(Groceries or other things).

If our post office had been
closed for some reason
such as flooding, etc., I
could understand it, but
I don't understand why
our post office should
be closed & moved to
Brookside after there
was closed because of
flooding.

Thank you for
considering our request to
keep the station open.
Barbara Miller

ALABAMA DISTRICT



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June 19, 2009

Barbara E. Miller
PO Box 87
Watson, AL 35181-0087

Dear Ms. Miller:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha Goree at (205) 521-0934.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations -- Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service — Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. The Watson Post Office is closer than the new one. It has been
at Watson for over 70 years. Plus, the Watson Post Office has never
been closed out or closed for any reason. Why should it be closed now???

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☐

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: George W. Miller Jr.

(please print your name)

Address: P.O. Box 87 (2076 Republic Road) WATSONAL 3511

Telephone number: 805-674-3486

Date: 4-20-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Michael A Allison
Manager, Post Office operations Area 111

Dear Sir,

My name is George W Miller Jr. I have been living at 2076 Republic Road, Post office box 87 Watson Al. 35181 since 1965. I was raised approx. One mile from here in Republic Al. and the Watson post office was open even then. Although I do not know how long the Watson post office has been in existence, I can say for sure that the Watson Post Office has been open for at least 65 years but I believe 70 years plus. The post office is approx. 400 yards from my home and is easily accessible to myself and wife both of which are 65 years old. I said all that to say this,

- 1---The Watson Post office has endured for *approx. 70 years*
- 2---The Watson Post Office has never been closed for
 - a---war
 - b---flood
 - c---hurricane or tornado
 - d---famine or any other diaster .
- 3---The Brookside Post Office was closed because of a flood, **not the Watson Post Office.**
- 4---if the Watson Post Office was closed because of flooding or any other diaster, and the Post Office department decided it was better not to re-open it and move Watson customers to Brookside, then I would not have opposed it. Again, **the Brookside Post Office was closed, not Watson's Post Office.**
- 5---I do not think the town of Brookside should be running a Post Office. **I feel the United States Postal Service should be running it.**
- 6---Brookside's customers have already been moved to Watson's Post Office and are already being served there.

Thank you for allowing me to express my opinion,
George W Miller Jr.

ALABAMA DISTRICT



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June 19, 2009

George W. Miller, Jr.
PO Box 87
Watson, AL 35181-0087

Dear Mr. Miller:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0834.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-3892
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

George W. Miller, Jr
PO Box 87
Watson, AL 35181-0087

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses - we provide universal service to all communities and serve every business and household.

You stated the Watson Post Office is closer to us. Watson has been here for over 70 years, plus the Watson Post Office has never flooded or closed for any reason. Why should it be closed now? I don't think the Town of Brookside should be running a Post Office. I feel the United States Postal Service should be running it. The Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. The Brookside Community Post Office (CPO) will be contracted to provide at least the same hours as the present Post Office. Depending on the location, the CPO may provide expanded lobby hours. Services will be the same as provided at the Post Office, except for permit mail acceptance.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3



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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes ☐ No ☒
- b. Using postage meter Yes ☐ No ☒

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes ☐ No ☒
- b. Using for school bus stop Yes ☐ No ☒
- c. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

- d. Using public bulletin board Yes ☒ No ☐

- e. Other Yes ☐ No ☒

If yes, please explain: Check to see what is going on in community

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain, It would not be in my line of travel,
I don't often travel toward Brookside

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Gardendale or Fulmdale

Personal needs

☒ " " "

Banking

☒ Gardendale

Employment

☐

Social needs

☒ Gardendale

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: ~~Watson~~ Rebecca H Moore
(please print your name)

Address: P.O. Box 125 - Watson AL 35781

Telephone number: 205-674-3796 Date: 4-21-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Rebecca H. Moore
PO Box 125
Watson, AL 35181-0125

Dear Ms. Moore:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0460



June 23, 2011

Rebecca H. Moore
PO Box 125
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses - we provide universal service to all communities and serve every business and household.

You stated you check to see what is going on in the community. It would not be in my line of travel. I don't often of travel toward Brookside. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in dark ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>I travel</i>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including: certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices Travel out of town for work

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. We and my wife travel for a living. I am worried about the security of our mail. Brookside is out of my way.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ Gardendale

Personal needs

☒ Gardendale

Banking

☒ Gardendale

Employment

☒ Various States

Social needs

☒ Gardendale

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name:

(please print your name)

Bobby & Nickles

Address:

P.O. Box 68, Watson, AL 35181

Telephone number:

205-441-6668

Date:

4-21-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 19, 2009

Bobby Nickles
PO Box 68
Watson, AL 35181-0068

Dear Mr. Nickles:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0834.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Bobby J Nickles
PO Box 68
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated me and my wife travel for a living. I am worried about the security of our mail. Brookside is out of my way. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>Travel for Work</i>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>Varies</i>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>Varies</i>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
--------------------------------	---	-----------------------------

e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>
----------	------------------------------	-----------------------------

If yes, please explain: Most Wanted criminals, + Post Office Updates

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service -- Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.6 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Brookside is out of the way. I would have to have my mail going to my house which creates security problems since me and my husband have to travel out of town for long periods at a time. I am worried about my mail security being delivered to my house.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Cardinal
 Personal needs ☒ Cardinal
 Banking ☒ Cardinal/Online Banking
 Employment ☒ Travel
 Social needs ☒ Cardinal

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: Donna Renee Miller
 (please print your name)

Address: P.O. Box 68, Watson, Alabama 35181

Telephone number: 205-369-6128 Date: 4-22-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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ITEM NO.

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35181

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June 19, 2009

Donna Renee' Nickles
PO Box 68
Watson, AL 35181-0068

Dear Ms. Nickles:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlilja J. Goree at (205) 521-0834.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0831
FAX: 205-521-0450



June 23, 2011

Donna Renee Nickles
PO Box 68
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated most wanted criminals and post office updates. Brookside is out of my way. I would have to have my mail going to my house which creates security problems since me and my husband have to travel out of town for long periods of time. I am worried about my mail security being delivered to my house. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: TAX FORMS

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while travelling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices GARDENDALE

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

I LIKE HAVING THE POST OFFICE WHERE IT IS.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

GARDENDALE + OTHER

Personal needs

☒

DIFFERENT PLACES

Banking

☒

GARDENDALE

Employment

☐

Social needs

☒

DIFFERENT PLACES

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: CLYDE + KAY DWENS?
(please print your name)

Address: 1615 BRACKET LODD RD.

Telephone number: _____

Date: 4/27/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Clyde & Kay Owens
1615 Brackett Loop Road
Mt. Olive, AL 35117-3020

Dear Mr. & Mrs. Owens:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9882
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Clyde & Kay Owens
1615 Brackett Loop Rd

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated you get tax forms and I like having the post office where it is. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in dark ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. WE NEVER TRAVEL TOWARD BROOKSIDE
AND WOULD NOT TRANSACT BUSINESS
THERE-

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ GARDENDALE - BHAM -

Personal needs ☒ GARDENDALE - BHAM

Banking ☒ GARDENDALE

Employment ☐ _____

Social needs ☒ GARDENDALE - BHAM

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: ANN A. PARSONS
(please print your name)

Address: P.O. Box 37, WATSON, AL. 35181

Telephone number: 674-7852 Date: 4-29-07

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

DOCKET NO.
ITEM NO.
PAGE

35781

21

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June 19, 2009

Ann A. Parsons
PO Box 37
Watson, AL 35181-0037

Dear Ms. Parsons:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Ann A Parsons
PO Box 37
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated we never travel toward Brookside and would not transact business there. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
Area Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

Please don't close Watson Post Office
Please.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. I have a disability and I need to
use this post office at Watson Al.
Thank you.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☐

Social needs ☒

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name: Lisa Pickle

(please print your name)

Address: P.O. BOX 15, 3791 Hodges Cem. Rd Watson Al 35181

Telephone number: _____

Date: 4/16/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

DOCKET NO.
ITEM NO.
PAGE

35181
21
43

June 19, 2009

Lisa Pickle
PO Box 15
Watson, AL 35181-0015

Dear Ms. Pickle:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

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I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-821-0331
FAX: 205-821-0450



June 23, 2011

Kerry Skelton
PO Box 45
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses - we provide universal service to all communities and serve every business and household.

You stated we don't want to close our office in Watson. It has always been a great service to us. I have a disability and I need to use this post office at Watson, AL. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in dark ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes ☐ No ☒
- b. Using postage meter Yes ☐ No ☒

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes ☒ No ☐
- b. Using for school bus stop Yes ☐ No ☒
- c. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

- d. Using public bulletin board Yes ☐ No ☒
- e. Other Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service — Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. Never go to Brookside -
would have mail changed to
another post office or rural route

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ GARDENDALE
Personal needs ☒ GARDENDALE
Banking ☒ GARDENDALE
Employment ☒ STUDENT
Social needs ☒ GARDENDALE

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: JOSH SARTIN
(please print your name)

Address: P.O. Box 68 WATSON. AL 35181

Telephone number: 215-9556 Date: 4-29-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Josh Sartin
PO Box 68
Watson, AL 35181-0068

Dear Mr. Sartin:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Josh Sartin
PO Box 68
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses - we provide universal service to all communities and serve every business and household.

You stated you never go to Brookside would have mail changed to another post office or rural route. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: Real daily picking others 2 p to 4 p

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

Closer to home and location well secured

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

Usually Garden Lake

Personal needs

☒

Usually Garden Lake

Banking

☒

Garden Lake

Employment

☐

N/A

Social needs

☐

N/A

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

(please print your name)

Carolyn Southard

Address:

225 Main St Brookside P.O. Box 161 Brookside

Telephone number:

674-8564

Date:

04-24-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
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June 19, 2009

Carolyn Southard
PO Box 161
Brookside, AL 35036-0161

Dear Ms. Southard:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. If it is determined that a discontinuance should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

The Post Office™ is an integral part of any community, and having it located in a convenient and safe location is important. At times, however, a lease will expire, a building will need repair or renovation, or an area's growth will simply exceed the site's capacity to operate efficiently and at its best.

I understand your desire to have your mail delivery closer to your residence. The Postal Service™ is a customer-oriented organization, and there are procedures and guidelines for changing the type of delivery when service by existing methods imposes an extreme physical hardship to an individual customer.

We recognize changes in Postal Operations are a critical concern to each individual serviced by the Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

If you have additional questions or comments, please feel free to contact Carlilja J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24th St N Room 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0460



June 23, 2011

Carolyn Southard
PO Box 161
Brookside, AL 35036-0161

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated it's close to home good location with security. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in dark ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
--------------------------------	------------------------------	--

e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	--

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Granddale

Personal needs



Banking



Granddale

Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☐

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☐

Name:

Mrs. LARA AMASON

(please print your name)

Address:

1664 Brackett Loop Road

Telephone number:

245-674-0531

Date:

5-1-89

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 19, 2009

Lana Amason
1664 Brackett Loop Road
Mt. Olive, AL 35117-3019

Dear Ms. Amason:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record, and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,


Michael A. Allison
Manager, Post Office Operations - Area 3

361 24TH ST N Room 220
BIRMINGHAM, AL 35203-8992
PHONE: 205-521-0331
FAX: 205-521-0460

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Handenale I work at Hiale PO

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Handenale
Personal needs ☒ Handenale
Banking ☒ Handenale
Employment ☒ Handenale
Social needs ☒ Handenale

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

(please print your name)

LAVENA ARCHER

Address:

3710 ARCHER ROAD MT. OLIVE, AL 35117

Telephone number:

205-674-6851

Date:

8-10-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 19, 2009

Lavena Archer
3710 Archer Road
Mt. Olive, AL 35117-3008

Dear Ms. Archer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlija J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0460

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board Yes ☒ No ☐

e. Other Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.6 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ BHAM
Personal needs ☐ DALE
Banking ☐ DALE
Employment ☐ BESS
Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: MICHAEL ATCHESON
(please print your name)

Address: 3946 GRAYSON DR Bham AL 35214

Telephone number (205) 674-7246 Date: 4-26-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 19, 2009

Michael Atcheson
33946 Graham Drive
Birmingham, AL 35214-1060

Dear Mr. Atcheson:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Gorée at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0460

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services:

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Mary Ann Cook
3380 Wilkinson Road
Mt. Olive, AL 35117-3048

Dear Ms. Cook:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☒

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☒ _____
Banking ☒ _____
Employment ☐ _____
Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: MARY ANN COOK
(please print your name)

Address: 3380 WILKINSON RD

Telephone number: 205-674-4068 Date: 4-27-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☒ _____
Banking ☒ _____
Employment ☒ _____
Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Charles D. Maxley

(please print your name)

Address: Box 43 Watson AL 35781

Telephone number: 674-3929 Date: 4-29-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Charles R. Manley
PO Box 43
Watson, AL 35181-0043

Dear Mr. Manley:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.6 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☒

Banking ☒

Employment ☒

Social needs ☒

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: PATRICIA MANLEY
(please print your name)

Address: PO BOX 43 WATSON, AL

Telephone number: (205) 674-3929

Date: 4-24-09

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Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 19, 2009

Patricia Manley
PO Box 43
Watson, AL 35181-0043

Dear Ms. Manley:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michael Allison".

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post-office is discontinued?

Yes ☒

No ☐

Name:

(please print your name)

Charles R. Manley

Address:

Box 43 Watson 35781

Telephone number:

674-3929

Date:

11-21-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT

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UNITED STATES
POSTAL SERVICE

June 19, 2009

Charles D. Manley
PO Box 43
Watson, AL 35181-0043

Dear Mr. Manley:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

361 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0480



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services:	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I like the 24 hour lobby, I work shift work and sometimes I pick up mail up late at night or early in the morning

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service -- Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____
Personal needs ☒ _____
Banking ☒ _____
Employment ☒ _____
Social needs ☒ _____

5. Do you currently use local businesses in the community?

Yes ☐

No ☒

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Pete W. Meadows Jr.
(please print your name)

Address: P.O. Box 27 Watson, AL 35187

Telephone number: 205 674-7745 Date: 4-28-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 19, 2009

Pete W. Meadows, Jr.
PO Box 27
Watson, AL 35181-0027

Dear Mr. Meadows:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Gandensdale AL, Fultondale AL

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. Do most of my business going in the direction towards Gandensdale, AL. (Watson AL - PO. is conveniently on the way)

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

Gandensdale, AL

Personal needs

☒

Gandensdale, AL

Banking

☒

Gandensdale, AL

Employment

☐

Social needs

☒

Brookside + Gandensdale

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

(please print your name)

Barry E. Moore

Address:

PO Box 6, 3998 Long Drive, Watson, AL

Telephone number: 205-674-8771 Date: 4/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Barry E. Moore
PO Box 6
Watson AL 35181-0006

Dear Mr. Moore:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 621-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-621-0331
FAX: 205-621-0450



June 23, 2011

Barry E Moore
PO Box 6
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated I do most of my business going in the direction towards Gardendale, AL. Watson PO is conveniently on the way. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers", written over a horizontal line.

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes ☐ No ☒
- b. Using postage meter Yes ☐ No ☒

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes ☐ No ☐
- b. Using for school bus stop Yes ☐ No ☐
- c. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: for mother in law

- d. Using public bulletin board Yes ☐ No ☒

- e. Other Yes ☐ No ☒

If yes, please explain: _____

Please don't close our Watson Post Office

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.6 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

We are like a family here.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

Bardsdale & Fullertondale

Personal needs

☐

Bardsdale & Fullertondale

Banking

☐

Bardsdale

Employment

☐

Social needs

☐

Bardsdale

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

(please print your name)

Patricia L. Moore

Address:

P.O. box 6 Watson, Ala 35181

Telephone number:

205-674-8777

Date:

4-19-05

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 18, 2009

Patricia L. Moore
PO Box 6
Watson, AL 35181-0006

Dear Ms. Moore:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Patricia L Moore
PO Box 6
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated please don't close our Watson Post Office. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices Antelopeville

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☒

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Charlie L. MURPHY
(please print your name)

Address: 118 Brookside, A1a 35024

Telephone number: 205 674-8692 Date: 4-28-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Charlie Mushatt
PO Box 118
Brookside, AL 35036-0118

Dear Mr. Mushatt:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: ASSISTING LOCAL RESIDENTS WITH THEIR POSTAL NEEDS AS REQUESTED.

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: N/A

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which offices G'DALE

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. BROOKSIDE IS A SPEEDTRAP. I DO NOT WANT TO CHANGE ALL PERSONAL, AS WELL AS, BUSINESS DOCUMENTS. IF UNAVOIDABLE, I WILL GET HOME DELIVERY OR GO TO GARDENDALE.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒ GARDENDALE

Personal needs

☒ GARDENDALE

Banking

☒ GARDENDALE

Employment

☒ CITY OF PELHAM

Social needs

☒ GARDENDALE

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: THOMAS O. NAILS

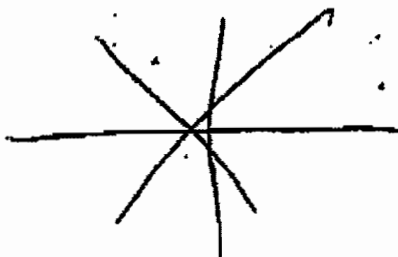
(please print your name)

Address: 1443 SKELTON ROAD

Telephone number: 674-7252

Date: 4-20-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



How Will We Get Our Mail Now?

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- 1) Some Correspondance requires a street address while others use the P.O. Box. With a street address as WATSON, and a P.O. Box as Some other city, how confusing is this going to be. Delays in postal service could affect my credit due to a delay on deciding where my mail should go.
- 2) My child is (will be) zoned for Gardendale schools. We will be required to show proof of residency. This requires showing mortgage statement and utility bills. If my new mailing reflects a Brookside address, my son will be denied access to the school for which he is zoned.

WE WILL NOT USE THE
BROOKSIDE POST OFFICE!

I'll go to local delivery or get a box in Gardendale first.

ALABAMA DISTRICT



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June 19, 2009

Thomas O. Nails
1443 Skelton Road
Watson, AL 35181

Dear Mr. Meadows:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Mr. Thomas Nails
1443 Skelton Road
Watson, AL 35181

Dear Postal Customer:

This is in response to your correspondence regarding the closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses — we provide universal service to all communities and serve every business and household.

You stated Brookside is a speed trap. I do not wish to change all personal as well as business documents. If unavailable, I will get home delivery or go to Gardendale. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
Area Manager, Post Office Operations — Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: Convenient Small uncrowded
at a busy crossroads of Republic & Birch Hwy Rd
It covers the traffic from 3 directions

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: _____

(please print your name)

Address: _____

Telephone number: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT

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June 19, 2009

The Parsons Family
PO Box 103
Watson, AL 35181-0103

Dear Parsons Family:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carl|||ha J. Goree at (205) 521-0934.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Allison".

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N Room 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain.

Never travel to Brookside
and would not transact postal
business at Brookside CPO.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name:

(please print your name)

JAMES C. PARSONS

Address:

P.O. Box 37 WATSON AL 35181

Telephone number:

674-7852

Date:

4-29-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



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June 19, 2009

James C. Parsons
PO Box 37
Watson, AL 35181-0037

Dear Mr. Parsons:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Allison".

Michael A. Allison
Manager, Post Office Operations -- Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

James C Parsons
PO Box 37
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses – we provide universal service to all communities and serve every business and household.

You stated you never travel to Brookside and would not transact postal business at Brookside CPO. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Gardendale

Personal needs



Banking



Employment



Social needs



5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Frances Pickle
(please print your name)

Address: 3781 Hodges Cemetery Rd. P.O. Box 14
Watson, 35781

Telephone number: 205-674-0544

Date: 4-17-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Frances Pickle
PO Box 14
Watson, AL 35181-0014

Dear Frances:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carliha J. Gores at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☐

Please explain. I would Go To Gardendale

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ Gardendale
Employment ☐ Retire
Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: RALPH RODERFS
(please print your name)

Address: 1674 Republic Rd Mt Olive 35117

Telephone number: 205 272-2377 Date: 4-24-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT

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June 19, 2009

Ralph Roberts
1674 Republic Road
Mt. Olive, AL 35117-3013

Dear Mr. Roberts:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carliha J. Goree at (205) 521-0934.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations - Area 3

361 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9902
PHONE: 205-521-0331
FAX: 205-521-0460

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. WE DON'T WANT TO CLOSE OUR OFFICE
IN WATSON IT HAS ALWAYS BEEN A GREAT
SERVICE TO US.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

☒

CARDONDALE

Personal needs

☒

"

Banking

☒

"

Employment

☒

"

Social needs

☒

"

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: KERRY SKELTON
(please print your name)

Address: P.O. BOX 45 WATSON AK 99681

Telephone number: 1274-6151 Date: 4/22/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Kerry Skelton
PO Box 45
Watson, AL 35181-0045

Dear Ms. Skelton:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



June 23, 2011

Kerry Skelton
PO Box 45
Watson, AL 35181

Dear Postal Customer:

This letter is in response to your questionnaire received regarding the proposed closing of the Watson Post Office.

I want to thank you for bringing your concern to our attention and to assure you that the Postal Service's mission has not changed. Our existence is to provide trusted, affordable, universal service. Unlike all other businesses, we have a unique role in the American economy and society, with obligations unlike any other businesses - we provide universal service to all communities and serve every business and household.

You stated we don't want to close our office in Watson it has always been a great service to us. Postal Service has developed a number of convenient offerings that can save our customers a trip to the post office. Customers can buy stamps online through our website at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail. In addition, we have Carrier Pickup service; you can schedule this service online at our website for your carrier to pick up your packages free of charge at your home or business. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative Post Office or by contacting your local government agency.

Like any self-sustaining enterprise, the Postal Service cannot, in the long run, spend more than it makes and since most of our losses in volume and revenue will likely be permanent, we must take further action to reduce by consolidating, streamlining and adjusting our operation.

Making this change will not only allow us to meet our ultimate goal of continuing to provide excellent service to our customers, but also meet our obligation to operate in the most cost efficient manner possible. All the responses received from our customers will be reviewed in this office and forwarded to the next higher level for final determination.

I hope this information has clarified our position. Thank you for allowing me the opportunity to address your concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Reginald Capers".

Reginald Capers
A/Manager, Post Office Operations, Area 3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☒

No ☐

If yes, which office Gardendale, AL

3. If you previously received carrier delivery, there will be no change to your delivery service -- Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☒

No Opinion ☐

Worse ☐

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒

Personal needs ☐

Banking ☐

Employment ☐

Social needs ☐

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Sunshine Supplies, Inc.
(please print your name)

Jodi McGraw

Address: P.O. Box 8 Watson, AL 35181

Telephone number: 647-9979 Date: 4-17-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Sunshine Supplies, Inc
Jodi McGraw
PO Box 8
Watson, AL 35181-0008

Dear Sir or Madame:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations – Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450



Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ GARDEN DALE AL.
 Personal needs ☐ SAME
 Banking ☐ SAME
 Employment ☐ RETIRED
 Social needs ☐ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☐

No ☒

Name: JOSEPH TOWN
 (please print your name)

Address: 3949 GRAHAM DR. 25214

Telephone number: 674-9049 Date: 4-24-09

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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June 19, 2009

Joseph Tuma
3849 Graham Drive
Birmingham, AL 35214-1080

Dear Mr. Tuma:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carljha J. Goree at (205) 521-0934.

Sincerely,

Michael A. Allison
Manager, Post Office Operations - Area 3

351 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-9992
PHONE: 205-521-0331
FAX: 205-521-0450

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Watson Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> ?	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes ☐

No ☒

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - Post Office Box service and retail services will be available at The New Town of Brookside Community Post Office (CPO). The new CPO will feature improved parking and is located next to city hall with easy access to other community services. How would you feel about transacting your Postal Business at the Town of Brookside CPO located 2.5 miles from the Watson Post Office?

Better ☐

Just as Good ☐

No Opinion ☐

Worse ☒

Please explain: I Like our Post Office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☒ _____

Social needs ☒ _____

5. Do you currently use local businesses in the community?

Yes ☒

No ☐

If yes, would you continue to use them if the post office is discontinued?

Yes ☒

No ☐

Name: Andrew Weiss
(please print your name)

Address: Box 94 Watson MI 35187

Telephone number: 205-674-5228 Date: 4/23/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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June 19, 2009

Rodney Ware
PO Box 84
Watson, AL 35181-0084

Dear Mr. Ware:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Watson Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Watson Post Office should be pursued, a formal proposal will be posted in the Watson Post Office at a later date.

If you have additional questions or comments, please feel free to contact Carlijha J. Goree at (205) 521-0934.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael A. Allison", with a long horizontal line extending to the right.

Michael A. Allison
Manager, Post Office Operations – Area 3

361 24TH ST N ROOM 220
BIRMINGHAM, AL 35203-8982
PHONE: 205-521-0331
FAX: 205-521-0450



Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the Watson and Brookside Post Office on April 15th 2009. Additionally, during the survey period, questionnaires were available at the Watson Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	304
Favorable to proposal	03
Unfavorable to proposal	38
Expressing no opinion	06
Total questionnaires received	44

2. Postal Concerns

The following postal concerns were expressed:

a. Concern: Customers expressed concerns about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, you may contact the Watson postmaster for more information.

d. Concern: Customer expressed concern about misdelivery.

Response: Our policy is to deliver the mail "as it is addressed," and your mail should be no exception. The mishandling of any mail is certainly unintentional, and we work very hard to eliminate such mistakes when brought to our attention. We will act immediately to ensure that your mail, receives more care and attention. We must catch mistakes like the ones you brought to our attention before they happen. We are truly disappointed that your mail was misdelivered. We will make every effort to improve upon our performance, as we value your business and would like to keep you as a satisfied customer.

We recognize changes in Postal Operations are a critical concern to all citizens of Watson Post Office. Please be assured we are committed to providing you the best possible service at the lowest cost, and we will continue to do so.

3. Nonpostal Concerns:

The following nonpostal concerns were expressed:

a. **Concern:** Customer expressed concern about the inconvenience closing the Post Office would cause

Response: Decisions to close, relocate, or consolidate Post Offices™ are closely regulated by Federal law. The basic policy on closing Post Offices™ is contained in Public Law 91-375. That law requires that "No small Post Office™ shall be closed solely for operating at a deficit, it being the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities."

Additionally, Congress requires that any decision to discontinue a Post Office™ must be based on:

- The effect on the community served;
- The effect on the employees of the Post Office™;
- Compliance with government policy that the Postal Service™ shall provide effective and regular postal services to rural areas, communities, and small towns where Post Offices™ are not self-sustaining;
- The economic savings to the Postal Service™; and,
- Any other factors determined necessary by the Postal Service™.

As information, today most closings are related to eviction, natural disasters, and severe safety/health reasons. The Watson Post Office facility cannot accommodate the additional Post Office Boxes from the Brookside Post Office that was destroyed by fire which prompted the decision to study for discontinuance and consolidation.

WATSON COMMUNITY MEETING SIGN IN SHEET

FOR PUBLIC RECORD

April 29, 2009

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NAME

ADDRESS

1 Irene Brake	P.O. Box 5 Watson, AL 35181
2 Melton H. Brake	P.O. Box 5 Watson AL 35181
3 John Franklin	P.O. Box 12 Watson AL 35181
4 Patsy M. Brake Sr.	P.O. Box 97 Brookside 35036
5 Becky Moore	3980 Archer Rd Watson AL
6 Kenneth Moore	3980 Archer Rd Watson AL 35181
7 Glenda McCONNELL	3565 McCONNELL Lane Brookside AL
8 Becky Hall	717 Circle heights Dr Brookside AL 35181
9 Ruby King	3308 Vines Brookside Rd Brookside
10 Linda Williams	P.O. Box 253 Brookside
11 Todd Farron	P.O. Box Watson AL
12 Regan McConduche	424 Fields Ave Brookside AL 35036
13 Marlene Cook	3380 WILKINS DR AL 35117
14 James D. Jones	124 Watson AL 35181
15 BONNIE GREEN	2617 MAIN ST 35036
16 Barbara Miller	P.O. Box 87, Watson 35181
17 George W. Miller	P.O. Box 87 Watson AL 35181
18 Nellie Blackmon	P.O. Box 182 Brookside AL 35036
19 THOMAS BYRAN	P.O. Box 13 Watson, AL 35181
20 Renee Nickles	P.O. Box 68 Watson, AL 35181
21 Jean S. Parsons	2066 Sideburg Rd Brookside AL 35181
22 Betty Nation	720 Main St. Box 178 Brookside AL 35036
23 John D. Dyer	631 Main St Brookside AL 35036
24 John Dyer	P.O. Box 108 Watson, AL 35181
25 Ben L. Parsons	P.O. Box 158 Watson AL 35181
James C. Parsons	P.O. Box 37 Watson AL 35181
27 Peggy Myers	P.O. Box 116 Watson, AL 35181
28 James Meadows	P.O. Box 8 Watson, AL 35181

WATSON COMMUNITY MEETING SIGN IN SHEET

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NAME

ADDRESS

30	John A. Harrison	PO Box 37 Watson AL 35181
31	John King Smith	PO Box 138 Brookside AL 35236
32	John Webster	113 Mississippi St. 35236
33	Robert Nation	535 Main St. Box 42 Brookside
34	Arthur Nation	PO Box 174 Brookside AL 35236
35	Patricia A. Hanky	PO Box 43 Watson AL 35181
36	THOMAS O. NAILS	1443 SKELTON RD. (P.O. Box 34)
37	PHILIP DAVID BUTLER	3272 Cherry Ave Bham AL 35214
38	Ellie Hauer	712 Main Brookside AL 35236
39	Shirley McCondeche	PO Box 137 Brookside AL 35236
40	Michael R. Byram	P.O. Box 3 Watson, AL 35181
41	Jessie Byram	PO Box 3 Watson AL 35181
42	James Smith	P.O. Box 21 Watson AL 35181
43	Donald Smith	PO Box 21 Watson AL 35181
44	Widow Green Cornelius	P.O. Box 67 Watson AL 35181
45	Lisa O. Piller	P.O. Box 15 Watson AL 35181
46	Virginia Brown	206 B Side Calby Rd 3521
47	Dana L. Alred	PO Box 81 Watson AL 35181
48	Penny Alred	PO Box 81 Watson AL 35181
49	Debbie Keedy	3521 McConnell Lane 35214

Watson Post Office Community Meeting

APRIL 29th 2009

PURPOSE: To review Postal Change Regulations, solicit input from the residents of both Brookside and Watson Post offices and address all customer concerns related to the proposed discontinuance of the Watson Post Office.

AGENDA

Opening Remarks	Rafael Brathwaite
Welcome	Roger McCondichie
Greetings	Michael Allison
The Discontinuance Process	Rafael Brathwaite
Retail Services	April Williams Stevie Mason
Open discussion	Panel
Questions	Panel
Closing	Rafael Brathwaite
Survey Collection	

LIMIT 2 Hrs 5-7 pm

Attendees:

April Williams
Michael Allison
Petrina Carter
Rafael Brathwaite
Reginald Capers
Roger McCondichie
Stevie Mason

A/Manager Retail
Manager Post Office Operations
Officer In Charge
Discontinuance Coordinator
Manager Customer Relations
Mayor of Brookside Alabama
Retail Specialist



Community Meeting Analysis

(Categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern: Wanted the USPS panel to know that the Watson PO has been there for over 70 years. Questioned the reason for the Watson PO being closed, needed clarification. If new facility is opened in Brookside, only wanting government employee to run the postal facility not a contracted individual. Wanting to make sure mail will be secured.

Response:

The CPO operator must follow all Postal Service guidelines and maintain the same level of service as a branch post office. Contractor will be trained by the administrative office at Gardendale to insure full compliance with postal regulations and guidelines

Concern: Wanting someone to explain the difference between a Contracted PO and Community PO.

Response:

A CPO is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

Concern: How cheap will it be to run the PO in Brookside? Would it be cheaper to close Brookside and leave everything in Watson?

Response:

Currently Watson Post Office cannot accommodate the additional PO boxes from the Brookside. There is only one legal parking space at Watson and it's not handicap accessible. Re configuring Watson would require significant construction at a substantial cost. Given the economic state of the postal service it's simply not feasible for the postal service

LANDLORD of Watson PO Building (James & Ann Parsons)

Concern: Ann Parsons showed drawing of floor plan where Watson PO currently is, suggested that she could add 200-300 PO Boxes, expand parking on either side of the building for customer parking. Also emphasized, within the past years the rent for the building has went from \$175.00 to \$250.00 monthly which is not much at all. Not in it for the money, but for the residents of Watson and just wanting the PO to stay there.

Response:

Manager Post Office Operations Michael Allison stated he would consider the suggestion by Mrs Ann Pearson and include it in the official record. However, the postal service is under no obligation accept the suggestion or implement it.

Concern: Had questions about the survey that she received for Watson customers. Questioned the survey for advising customers of getting additional services, not sure what the additional services would be. If the grant is given to Brookside to open new facility, will there be an increase in funding over the years to accommodate the facility and fees to run it? Mrs. Parsons feels that mostly everyone goes to Gardendale and Fultondale which is to pass through Watson, not Brookside.

Response:

There are no additional services only extended operating hours. The postal service is aware of the inconvenience to customers. The CPO is located at the midpoint between Brookside and Watson although it is convenient for some and inconvenient for others the postal service must consider operational cost and level of service in making such decisions.

Concern: Wanting to know if the Brookside PO will be sent to the new facility in Brookside? Who will run the new Brookside PO? How long will it take to make a decision on the closing of Watson and the opening of the new Brookside PO? What about a rural carrier delivery in Brookside?

Response:

The CPO will accommodate both Watson and Brookside PO Box customers. The CPO will be run by a contractor and managed by the town of Brookside with the Gardendale post office as the administrative office. The final decision to close will be determined by Postal HQ and the postal rate commission after the proposal and all required documentation is submitted. It takes approximately nine months from start to finish.

Concern: How will the employee for the new facility receive training? Daily emails and information that is needed for them to know on a daily basis, will they have access to a computer?

Response:

The Postmaster at Gardendale Post office will be responsible to train the contractor. The contractor will have access to everything that is required to maintain the same level of service currently being received by Watson and Brookside customers

Concern: Just curious about the PO, whether it's in Brookside or Watson.

Response:

The CPO will be in the Town of Brookside.

Concern: What will happen to the employee that is currently working at the Watson PO?

Response:

They will be reassigned to another postal facility

Concern: If the Watson PO is closed, will the residents be able to get a street route?

Response:

Customers can request curbside street delivery that is in the line of travel of an existing route

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Concern: knows about wanting to move Watson to a new facility in Brookside, but going through Watson will give you more opportunity to shop in Gardendale and Fultondale. More traffic is going through Watson area than Brookside. Moving the Watson PO will lose revenue for the USPS.

Response:

Although the revenue may shift from Watson to Gardendale customers will use postal facilities that are most convenient for their needs. The postal service does not lose revenue when customers choose to use other postal facilities.

Concern: Wants the Watson PO to stay in Watson. This saves on gas for him and will cost him much more if PO is moved into Brookside. If the postal facility is moved and they can not get a street route, will the customers of Watson receive a free po box?

Response:

No only customers who currently receive free PO Box service will continue to receive free PO Box service.

Concern: If the Watson PO is closed, many people will go to Gardendale.

Response:

Customers have the right to choose which ever post office is most convenient for them.

Concern: If Watson PO is closed, many people will go to a street route.

Response: Customers have the right to choose which ever post office and service is most convenient for them. Customers can request curbside street delivery that is in the line of travel of an existing route.

Concern: Information on Cluster Boxes for housing development. Is it up to the USPS to supply these boxes? Having a route from Grayeville to deliver the mail for the housing development if boxes are placed.

Response:

If the developer places a centralized delivery system within the line of travel of an existing route those customers could possibly receive street delivery.

Concern: With the concern of the Watson PO, the petition was signed by many of the residents in Watson that do not want the facility to be closed.

Response:

The petition was accepted and will be included in the official record.

Concern: Watson has a lobby that is open for access 24/7; will the new Brookside facility have the same service?

Response:

Customers will receive the same level of service that they currently receive. The lobby of the CPO is accessible 24/7.

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Concern: If the Watson location is closed, will there be or not be a street route for them out of the Brookside facility.

Response:

No, There will only be PO BOX Service from the Brookside CPO

Concern: Employee training at the new facility, how will they receive it? Spoke on the combining the two salaries of Watson/Brookside employee (\$142,000), but giving a \$60,000 contract to Brookside, did not understand.

Response:

The Gardendale Post Office will be responsible for providing training for the Brookside CPO. The estimated savings will be outlined in the proposal

Concern: How do you know the USPS will be saving money by combining the two facilities?

Response:

Based on the proposed contract the postal service anticipates a substantial savings in operating costs. The estimated savings will be outlined in the proposal

Concern: Not sure what will come out of it, but wanted to thank the executive leaders of the USPS panel for coming out and hopes that they will support the Watson residents in helping them maintain the Watson PO.

PETITION

We, the undersigned, people are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

Name	Address	Phone Number
Carla Orel	3063 Woodruff Mill Rd	390-4111
Theresa Brake	4024 Brake Dr	674-9922
Sue Lallen	1977 Brookside Carburg Rd	674-1785
Sandy Bittle	5908 Gooder Rd	631-5348
Betty Capps	1807 Brookside Rd	674-7519
Jodi McGraw	1409 Republic Rd.	674-5656
Natasha Bonyell	1173 Village Cir	674-2952
Marlo Jackson	108 Village Circle	674-5859
Luther Myer	1480 Fortaling St	674-1795
Carolyn Graham	1542 Burgate Ln. Atolite	674-5222
Paul Daullman	1700 Republic Rd	674-9056
Ann Daullman	1700 Republic Rd	674-9056
Lisa Pickle	3791 Hodges Cem Rd.	674-8138
Louise R. Pickle	" " "	" " "
Tommy Byram	3897 " " "	674-6614
Mike Byram	3901 " " "	674-7277
Diane Byram	3897 " " "	674-6614
Louise Byram	3901 " " "	674-7277
Tracy Doan	3897 " " "	674-6614
Donell Wooten	4025 BARK DR. Box 73	390-9147
Doris Stephenson	4017 Brake Dr	674-9149
Dorrie Barnett	1349 Brookside-Cem Rd. Brookside	674-7394
Paul & Haskin	4418 Brookside	674-7475
Allen & Debbie McKelvey	Phon 6	674-5020
Frances Pickle	4035 Graham Dr Brook	674-5135
Shelby Hoger	1644 Rocky Brook Trac	674-5298
Shirley Pickle	3781 Hodges Cem Rd.	674-0544
Shirley Shaul	3781 Hodges Cem Rd.	674-0544
Mary Tarkenton	4035 Graham Dr B	674-5135
Harold Pickle	P.O. Box 44 Watson	674-5135
John W. Franklin	P.O. Box 12 Watson	674-6333
John W. Franklin	P.O. Box 12 Watson	674-6333
John W. Franklin	4800 Crestview Dr. Brookside AL	631-2688

PETITION

We, the undersigned people are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

Name	Address	Phone Number
Johnny Blackwell	3819 Archer Rd	674-3658-
Mathew Chapman	3745 Archer Rd.	674-7520-
Tom Chapman	3723 Archer Rd.	674-2493-
Nick Chapman	3701 Archer Rd.	674-7379-
Kenneth Fisher	3710 Archer Rd.	674-6251-
Wendy Fisher	3744 Archer Rd.	514-5944-
Scott Harlan	3744 Archer Rd.	514-5917-
Theresa Edwards	3845 Archer Rd.	674-0903-
Ronda Lee	4006 Old Mineral Springs Rd	674-7028-
Tina Brown	PO BOX 2020	
Barbara Hensel	4113 Powder Mill Rd	674-8549-
Allice Cummy	1351 Cummy Lane	674-8502-
Andy Cummy	1351 Cummy Lane	674-8502-
Cherie Buttram	1351 Cummy Lane	674-8502-
Lyron Cummy	1351 Cummy Lane	674-8502-
Michael Cummy	1351 Cummy Lane	674-8502-
Samm Lane	1371 Cummy Lane	222-5220-
Melby Lane	1371 Cummy Lane	222-5220-
Erma Lane	1371 Cummy Lane	222-5220-
Leon Lane	1371 Cummy Lane	222-5220-
Ken Brown	4120 Powder Mill Rd	323-5272-
Dora Brown	"	323-0093-
Ray Moore	3998 Long Drive	674-8771-
Patricia Moore	3998 Long Drive	674-8771-
Linda May	1574 East Bayview	862-1787-

We, the undersigned people are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookridge, Alabama 35036. This would be a hardship for the elderly and disabled.

Name	Address	Phone Number
RONNY HAND	4163 HAND LN. 35071	
James J. Carano	P.O. Box 103 35114	674-7358
Pat Marino Jr.	3965 Long Dr.	
Sal Reed	P.O. Box 27 Winton, N.C. 35181	674-7749
Robert H. H. H.	P.O. Box 3674	674-7737
James C. Jenson	P.O. Box 1196	674-1170
James C. Jenson	P.O. Box 87 Winton, N.C.	674-7862
James C. Jenson	P.O. Box 37 " "	674-7852
George W. Miller	P.O. Box 87 " "	674-3486
Balton Miller	P.O. Box 87, Winton 2581	674-3486
William Shallen	1405 Shallen RD	674-6651
Elmer Dodge	1547 Brackets Loop	674-3425
Kay Owens	1615 BRACKET LOOP Rd	674-6233
William D. Amos	1664 Brackett Loop Rd	674-0531
Ed Davis	1615 Brackets Loop Rd	674-6233
John Amos	1664 Brackett Loop Rd	674-0531
John Amos	1740 Brackett Loop Rd	674-580V
John Amos	1740 Amos Loop Rd	674-5234
John Amos	1730 Brackett Loop Rd	674-7261
John Amos	1730 Brackett Loop Rd	674-7261
John Amos	3375 WILKINSON RD	674-9885
John Amos	3375 WILKINSON RD	674-9885
John Amos	3382 WILKINSON RD	674-1664
John Amos	3382 WILKINSON RD	
Martha McDonald	1784 Republic Rd Winton	674-6317
Gary McDonald	1784 Republic Rd Winton	674-6317
Michael McDonald	1784 Republic Rd Winton	674-6317
Ernie Moore	3980 Archer Rd Winton	674-3792
Ernie Moore	3980 Archer Rd Winton	674-3792
Ernie Moore	3980 Archer Rd Winton	674-3792
Ernie Moore	3980 Archer Rd Winton	674-3792
Ernie Moore	3980 Archer Rd Winton	674-3792

PETITION

We, the undersigned people are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

Name	Address	Phone Number
SHARON BAXTER	4298 HATHAWAY LN. MT. OLIVE, AL 35117	671-6564
Melton Brake	P.O. Box 6 - Watson 35181	674-7163
Lune Brake	P.O. Box 6 Watson 35181	674-7163
Mary Burr	P.O. Box 23	674-5496
Keith Merrill	P.O. Box 26	674-6722
Patricia Sill	P.O. Box 26	674-6722
Jonya Nails	P.O. Box 34	674-7252
Jackie Drill	P.O. Box 26	674-6722
Betty Leatherwood	P.O. Box 85	674-6010
Terry Leatherwood	P.O. Box 85	674-6010
Elsie A. Early	P.O. Box 44	674-6743
Mary R. Cornelius	P.O. Box 67	674-6055
100 Mary R. Cornelius	P.O. Box 67	674-6055
Parish Cornelius	P.O. Box 67	674-6055
Maryann Cornelius	P.O. Box 67	674-6055
Kenneth Bennett	1345 Brookside Coalburg Rd	674-1562
1345 Brookside Coalburg Rd	1345 Brookside Coalburg Rd	674-1562
Josie Bennett	1345 Brookside Coalburg Rd	674-1562
Roger Bennett	Old Mineral Springs	674-7394
1349 Brookside Coalburg Rd	1349 Brookside Coalburg Rd	674-7394
1349 Brookside Coalburg Rd	1349 Brookside Coalburg Rd	674-7394
Estelle Alford		674-6855
Thomnie Althorn		674-4331
James L. Byrd	1277 Abby Creek Rd	674-5448
Iola Franklin		674-5191
Sandra Burr		674-6736
James Burr		674-6736

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PETITION

We, the undersigned, people are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

NAME	ADDRESS	PHONE #
Kim McDuffie	1756 Republic Rd Mt. Olive, AL	674-9221
Kourtney McDuffie	1716 Republic Rd Mt. Olive	401-5563
Brittany McDuffie	1708 Republic Rd. Mt. Olive	914-5172
LEAH HODGES	1490 Franklin St. MT. OLIVE	674-7377
KEVIN WAUGH	1490 Franklin St. MT. OLIVE	674-7377
RALPH ROBERTS	1674 Republic Rd Mt. Olive	272 2377
Buffy McDuffie	3543 McDuffie Dr Mt. Olive, AL	674-5322
James McDuffie	3542 McDuffie MT. Olive, AL	674-6019
Mike DWORK	1665 BRANSON MT. OLIVE	674-4659
Lynn Smith	3809 Hodges Cem Rd	674 0248
Donnie Smith	3809 Hodges Cem. Rd.	674-0248
Regina Smith	3790 Hodges Cem Rd	674-6017
Mike HALEY + Pat HALEY	3809 Hodges Cem Rd	674 0248
EGGY MORGAN	3800 Hodges Cemetery Rd.	674-3929
ANNE MORGAN	1480 FRANKLIN ST. PO BOX 116	674-1796
	1514 BROOKSIDE COALBURG ROAD	674-9809

PETITION

We, the undersigned, people are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

Name	Address	Phone Number
Terri Mae A. Ann	PO Box 1536 Watson	(205) 746-4580 -
Ladell Parnum		674-1394 -
Orville Phillips	Short Leaf Lane	608-0565 -
Juanita Parnum		590-2904 -
Renee Parnum		608-2351 -
Bessie Baldwin	Cottages -	
Bess Baldwin		
Nanag Hammock	Longwood -	
Mike Perik	Brentwood -	
Shayne Gray	Chester Springs -	
Holly Little	Chester Springs -	
Jane Little	Longwood -	
Melba Petter		
Blaine Boyl		
Mary Boyl		
Anne Belcher	Fewel Hallwood	
Jeff Boy		
Fredrick Finley		
Gail Finley	4721 Hornhill Rd -	
Mason Finley		
Owen Finley		
Jeff Finley		
John Boy	Cottages -	
Orville		

Jim Barker The Cottages -

Mike Johnson 272 Springdale Dr -

Tom Vancos PD Box 158 Watson

Pat Stanford Longwood

Sam Foster

Dick W. Wren 794 Madeline Dr -

Ann Bonchuk - Box 111, Watson

Patricia S. Janney 794 Madeline Dr -

Mr. E. B. Rich 1425 Miami Dr -

~~Mr. E. B. Rich~~

George Botes 5436 Otto Dr -

PETITION

We, the undersigned people are against closing the post office (Watson, Alabama 35181), and consolidating with the new contract post office located at Brookside, Alabama 35036. This would be a hardship for the elderly and disabled.

NAME	ADDRESS	PHONE #
Willie Mae Field	1827 Brookside, Carlsburg, AL 35181	674-5825
Jerry Slauson	1863 " " " "	674-3812
James R. Bates	5669 Republic Rd. Int. Olive, AL	674-5097
Jake Jones	1727 Republic Rd. Mt. Olive, AL	674-4564
Lebbie Moore	1721 Earlytown Ln. B'ham, AL	674-5955
Lebbie Moore	3112 Sarah Ave. B'ham 35214	757-3282
Joe George	3112 Sarah Ave. B'ham 35214	746-2487
Royce Havin	3135 Loretta St. Birmingham 35204	674-1123
Mary J. Stewart	2935 Earlytown Rd. B'ham Ala 35214	674 0987
Michael Burkett	2927 UNA ST B'ham AL	
Bobby Nickles	PO Box 68 Watson 35181	205 215-9552
Renee Nickles	PO Box 68 Watson 35181	205-441-6446
Josh Sartorius	PO Box 68 Watson 35181	441-8540

PROPOSAL CHECKLIST

Section I Responsiveness to Community Postal Needs

<u>X</u>	Tell what we are doing and why.
<u>X</u>	Is reason for discontinuance justified and documented in the record?
<u>N/A</u>	If suspended, what type of alternate service customers are now receiving?
<u>X</u>	Reason for vacancy and information on postmaster/OIC
<u>X</u>	Number of customers and type of service they received and will receive.
<u>X</u>	Hours of service, daily window transaction average, and number of permit mailers, and postage meter users.
<u>X</u>	Last three fiscal years of revenue and revenue units.
<u>N/A</u>	Decline in service workload/reduction in EAS level, if appropriate.
<u>X</u>	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
<u>X</u>	Administrative/emanating office – office level, miles away, hours of service, number of Post Office boxes available.
<u>N/A</u>	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
<u>X</u>	Preproposal activities – questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned.
<u>X</u>	List customer concerns and Postal Service responses.
<u>X</u>	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
<u>X</u>	Information on petitions and congressional inquiries included with Postal Service responses.
<u>X</u>	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
<u>X</u>	Advantages and disadvantages of proposed alternate service.
<u>X</u>	Any other pertinent information concerning postal needs.

Section II Effect on the Community

<u>X</u>	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
<u>N/A</u>	Was Post Office used as meeting place?
<u>N/A</u>	Was Post Office a shelter for bus stop?
<u>N/A</u>	Did Post Office have a public bulletin board?



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- X Were government forms available at the Post Office?
Did Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- N/A What is the historical value of office?
- N/A Is an address change necessary?
- X Will the community identity be preserved?
- X What are the growth trends (flat, up, down)?
- X Any other nonpostal items identified.

Section III Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

X

Section IV Economic Savings

- X A statement of annual savings includes a breakdown as follows:

Postmaster minimum salary	EAS - <u>11</u>	\$ <u>31,724.00</u>
Fringe benefits 33.5%		<u>10,627.00</u>
Rental costs, excluding utilities		<u>3,300.00</u>
Total annual costs		\$ <u>45,651.00</u>
Less estimated cost of replacement service		- <u>3,500.00</u>
Total annual savings		\$ <u>42,151.00</u>

One-time expense for installation of CBUs and parcel lockers \$ _____

- X Is postmaster salary based on the minimum salary?
- X Does postmaster salary reflect the current office evaluation?

Section V Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

- X List other factors as appropriate.

- X Other factors when replacement service is a CPO.



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Section VI Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

X

Section VII Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

X

Checklist completed by:

Carligha Isner
(Investigative Coordinator)

Date:

7/1/09

Reviewed and certified by:

Carligha Isner
A-1 (District Post-Office Review Coordinator)

Date

7/1/09

ALABAMA DISTRICT



UNITED STATES
POSTAL SERVICE

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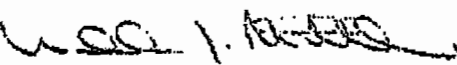
July 8, 2009

Marie Theresa Dominguez
Vice President
Government Relations and Public Policy
475 L'Enfant Plaza SW RM 10801
Washington, DC 20260-3600

SUBJECT: Posting of the Proposal to Close
the Watson Post Office
Docket No. 35181

This is to advise you that on July 18, 2009, I will post for public comment a proposal to close the Watson Post Office in Jefferson County, Congressional District No. 7 (seven).

If you have any questions, please call Carljha J. Goree, A/Post Office Review Coordinator, at 205-521-0934 or Michael A. Allison, Manager, Post Office Operations, at 205-521-0331.


William J. Mitchell
District Manager

cc: Manager, Post Office Operations
Manager, Customer Relations, Southeast Area
Manager, Communications, Southeast Area
Communications Programs Specialist, Alabama District

Enclosures: PB Form 4920
Proposal

351 24TH STREET NORTH, RM 325
BIRMINGHAM, AL 35203-9993
205-521-0964
FAX 205-521-0687

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July 18, 2009

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
The Watson AL Proposal
Docket No. 35181

Please post the enclosed proposal to close the Watson Post Office in the lobby. The proposal must be posted in a prominent place from July 18, 2009 through close of business on September 18, 2009. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in *Administrative Support Manual*, Section 352.8. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at 205-521-0934.

Carljha J. Goree
A/Post Office Review Coordinator
Alabama District

Enclosures: Proposal
Invitation for Comments
Comment Forms
Official Record

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PAGE

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Date of Posting: _____

Date of Removal: _____

UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to Close

The Watson Post Office

And Continue to Provide PO Box Service by Establishing a Community Post Office

To the customers of the Watson Post Office:

The Postal Service is considering the closing of the Watson Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from July 18, 2008 through September 18, 2009 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information — favorable or unfavorable — regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Watson Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

Carlilja J. Goree
351 24th Street North
Birmingham, AL 35203-9331

For more information you may call Carlilja J. Goree, A/Post Office Review Coordinator, at 205-621-0934 or write to the above address.

Thank you for your assistance.

Sincerely,

Michael A. Allison
Manager, Post Office Operations
351 24th Street North
Birmingham, AL 35203-9992

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DATE OF POSTING: _____

DATE OF REMOVAL: _____

PROPOSAL TO CLOSE

WATSON, AL POST OFFICE

AND CONTINUE TO PROVIDE

PO BOX SERVICE BY ESTABLISHING A COMMUNITY POST OFFICE

DOCKET NUMBER 35181

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the suspended Brookside and Watson, AL Post Offices and provide PO Box and retail services by the Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

A CPO is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

The Postmaster position is vacant. The post office facility is severely limited in space to accommodate the 184 PO Boxes from the Brookside Post Office, whose customers are temporarily receiving general delivery over the retail counter daily. There is only one parking space at the facility. The proposed CPO is located approximately three miles away in the Town of Brookside. The economic savings and additional parking will be beneficial to the customers of both the Watson and Brookside community.

The Watson Post Office, an EAS-11 level office, provides service 39 hours 15 minutes a week from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:45 a.m. to 09:30 a.m. on Saturday to 120 PO Box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged twenty. Office receipts for the last three years were: \$24,396.90 (72 revenue units) in FY-2006, \$24,205.18 (69 revenue units) in FY-2007; and \$26,788.38 (73 revenue units) in FY-2008. There were no permit mailers or postage meter customers.

The CPO will provide at least the same number of window service hours and services as the Watson Post Office except for permit mail acceptance and postage meter settings. Retail service will also be available at the Brookside Watson Community Post Office. Window service hours will be from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:30 a.m. to 9:30 a.m. on Saturday. There will be 355 Post Office Boxes available, with room for expansion.

On April 29, 2009, representatives from the Postal Service were available at the Brookside Town Hall to answer questions and provide information to customers concerning the consolidation of Watson and Brookside Post Offices. Forty-eight customers attended the meeting.

A petition supporting the retention of the Watson Post Office was received at the community meeting on April 29, 2009 with 175 signatures.

On April 15, 2009, 304 questionnaires were distributed to PO Box customers of both the Brookside and Watson Post Offices. Questionnaires were also available over the counter for retail customers at the Watson Post Office. Forty-four questionnaires were returned. Three responses were favorable, thirty-six unfavorable, and five expressed no opinion regarding the proposed alternate service.

1. Concern: Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions

are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gardendale Postmaster for more information.

2. **Concern:** Customers were concerned about late delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to delivering mail to your PO Box. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as post office box service or window caller service, that provide access to their mail earlier and throughout the day.

3. **Concern:** Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

4. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Some advantages of the proposal are:

1. Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
3. Customers will continue to use the same mailing address and ZIP Code. There will be no change in customers' addresses.
4. Provides the same retail services as an independent post office, except for permit mail acceptance and postage meter settings.
5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

Some disadvantages to the proposal are:

1. Loss of an independent post office and postmaster position.
2. The new location may be farther for some customers, but closer for others. However, the unit will be located in the community, and convenience of location will be one of the factors in selecting the contractor.
3. A CPO does not provide permit mail acceptance or postage meter settings. These services are available at the Gardendale Post Office, located approximately six miles away.

4. While customers have the right to appeal to the Postal Rate Commission any final determination to consolidate the Watson Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Vice President, Delivery and Retail at Postal Headquarters.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Watson is an unincorporated rural community located in Jefferson County. The community is administered politically by Jefferson County. Police protection is provided by the Jefferson County Sheriff's Department, and fire protection is provided by the Forestdale Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities and work in local businesses.

There are not any religious institutions in the community. Businesses include: Andy's Lock and Key and Watson Town and Country Store. Residents travel to nearby communities for other supplies and services.

Non postal services provided at the Watson Post Office will be available at the proposed Brookside Watson Community Post Office.

There were no nonpostal concerns expressed on the returned questionnaires.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. CPO service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position is vacant. The OIC and noncareer postmaster relief (PMR) will be reassigned to another Post Office. No other postal employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$85,502.00 with a breakdown as follows:

Watson	
Postmaster's Salary (EAS-11, Minimum)	\$31,724.00
Fringe Benefits @33.5%	10,627.00
Rental Costs, Excluding Utilities	+3,300.00
Total Annual Costs	\$45,651.00
Less Annual Cost of Replacement Service	-3,500.00
Total Annual Savings	\$42,151.00

Brookside	
Postmaster's Salary (EAS-11, Minimum)	\$31,724.00
Fringe Benefits @33.6%	10,627.00
Rental Costs, Excluding Utilities	<u>+4,600.00</u>
Total Annual Costs	\$46,951.00
Less Annual Cost of Replacement Service	<u>-3,500.00</u>
Total Annual Savings	\$43,351.00

Consolidating the Watson and Brookside Post Offices will result in an annual savings of approximately \$85,502.

V. OTHER FACTORS

The Postal Service is proposing that replacement service via CPO will provide a maximum degree of regular and effective postal services to Watson and Brookside customers. The Postal Service fully intends to continue providing service via CPO. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the Vice president, delivery and retail, who reviews — in addition to customer input which is encouraged — a request for discontinuance prepared by the district manager, customer service and sales, documenting service alternatives and the effects on postal services and the community.

VI. SUMMARY

The Postal Service is proposing to consolidate the suspended Brookside Post Office and the Watson, Post Office and provide PO Box and retail services at the proposed Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

The Watson Post Office provides 39 hours and 15 minutes of window service per week to 304 customers. Daily retail window transactions average 20.

Both postmaster positions are vacant. Operations were suspended at Brookside on December 19, 2008, due to the facility being severely damaged by a flood. There were no suitable alternate quarters available. The noncareer PMR was reassigned to the Watson Post Office. No other employee was adversely affected.

A CPO will continue to provide the same services as an independent Post Office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$85,502.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Watson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the Commission within 30 days of the posting of the final determination.


Manager, Post Office Operations

7/2/09
Date



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September 17, 2009

OFFICER-IN-CHARGE

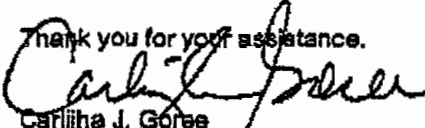
SUBJECT: Instructions for Posting the "Notice of Taking
Proposal and Comments Under Internal Consideration"

At the close of business on September 18, 2009 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 80-day posting period was observed. The proposal and invitation for comments postings must be posted for at least 80 days and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.


Carliha J. Goree
A/Post Office Review Coordinator
PO Box 808
Birmingham, AL 35201-0908

Enclosure

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DATE OF POSTING: JUL 18 2009



DATE OF REMOVAL: SEP 18 2009

PROPOSAL TO CLOSE

WATSON, AL POST OFFICE

AND CONTINUE TO PROVIDE

PO BOX SERVICE BY ESTABLISHING A COMMUNITY POST OFFICE

DOCKET NUMBER 35181

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the suspended Brookside and Watson, AL Post Offices and provide PO Box and retail services by the Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

A CPO is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

The Postmaster position is vacant. The post office facility is severely limited in space to accommodate the 184 PO Boxes from the Brookside Post Office, whose customers are temporarily receiving general delivery over the retail counter daily. There is only one parking space at the facility. The proposed CPO is located approximately three miles away in the Town of Brookside. The economic savings and additional parking will be beneficial to the customers of both the Watson and Brookside community.

The Watson Post Office, an EAS-11 level office, provides service 39 hours 15 minutes a week from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:45 a.m. to 09:30 a.m. on Saturday to 120 PO Box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged twenty. Office receipts for the last three years were: \$24,395.90 (72 revenue units) in FY-2006, \$24,205.18 (69 revenue units) in FY-2007; and \$28,788.38 (73 revenue units) in FY-2008. There were no permit mailers or postage meter customers.

The CPO will provide at least the same number of window service hours and services as the Watson Post Office except for permit mail acceptance and postage meter settings. Retail service will also be available at the Brookside Watson Community Post Office. Window service hours will be from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:30 a.m. to 9:30 a.m. on Saturday. There will be 355 Post Office Boxes available, with room for expansion.

On April 29, 2009, representatives from the Postal Service were available at the Brookside Town Hall to answer questions and provide information to customers concerning the consolidation of Watson and Brookside Post Offices. Forty-eight customers attended the meeting.

A petition supporting the retention of the Watson Post Office was received at the community meeting on April 29, 2009 with 175 signatures.

On April 15, 2009, 304 questionnaires were distributed to PO Box customers of both the Brookside and Watson Post Offices. Questionnaires were also available over the counter for retail customers at the Watson Post Office. Forty-four questionnaires were returned. Three responses were favorable, thirty-six unfavorable, and five expressed no opinion regarding the proposed alternate service.

1. Concern: Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions

are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gardendale Postmaster for more information.

2. **Concern:** Customers were concerned about late delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to delivering mail to your PO Box. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as post office box service or window caller service, that provide access to their mail earlier and throughout the day.

3. **Concern:** Customers expressed concern about misedelivered mail.

Response: The concern about misedelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misedelivery. We consider misedelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

4. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Some advantages of the proposal are:

1. Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
3. Customers will continue to use the same mailing address and ZIP Code. There will be no change in customers' addresses.
4. Provides the same retail services as an independent post office, except for permit mail acceptance and postage meter settings.
5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

Some disadvantages to the proposal are:

1. Loss of an independent post office and postmaster position.
2. The new location may be farther for some customers, but closer for others. However, the unit will be located in the community, and convenience of location will be one of the factors in selecting the contractor.
3. A CPO does not provide permit mail acceptance or postage meter settings. These services are available at the Gardendale Post Office, located approximately six miles away.

4. While customers have the right to appeal to the Postal Rate Commission any final determination to consolidate the Watson Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Vice President, Delivery and Retail at Postal Headquarters.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Watson is an unincorporated rural community located in Jefferson County. The community is administered politically by Jefferson County. Police protection is provided by the Jefferson County Sheriff's Department, and fire protection is provided by the Forestdale Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities and work in local businesses.

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To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position is vacant. The OIC and noncareer postmaster relief (PMR) will be reassigned to another Post Office. No other postal employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$85,502.00 with a breakdown as follows:

Watson	
Postmaster's Salary (EAS-11, Minimum)	\$31,724.00
Fringe Benefits @33.5%	10,627.00
Rental Costs, Excluding Utilities	<u>+3,300.00</u>
Total Annual Costs	\$45,651.00
Less Annual Cost of Replacement Service	<u>-3,500.00</u>
Total Annual Savings	\$42,151.00

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Brookside	
Postmaster's Salary (EAS-11, Minimum)	\$31,724.00
Fringe Benefits @33.5%	10,627.00
Rental Costs, Excluding Utilities	<u>+4,500.00</u>
Total Annual Costs	\$46,851.00
Less Annual Cost of Replacement Service	<u>-3,500.00</u>
Total Annual Savings	\$43,351.00

Consolidating the Watson and Brookside Post Offices will result in an annual savings of approximately \$85,602.

V. OTHER FACTORS

The Postal Service is proposing that replacement service via CPO will provide a maximum degree of regular and effective postal services to Watson and Brookside customers. The Postal Service fully intends to continue providing service via CPO. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the vice president, delivery and retail, who reviews — in addition to customer input which is encouraged — a request for discontinuance prepared by the district manager, customer service and sales, documenting service alternatives and the effects on postal services and the community.

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The Watson Post Office provides 39 hours and 15 minutes of window service per week to 304 customers. Daily retail window transactions average 20.

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A CPO will continue to provide the same services as an Independent Post Office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$85,502.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Watson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the Commission within 30 days of the posting of the final determination.


Manager, Post Office Operations
Date



JUL 18 2009

Date of Posting

SPS 35181-8931

POST OFFICE NO.

POST OFFICE

POST OFFICE

35181

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SEP 18 2009

Date of Removal

USPS 35181-8931

UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to Close

The Watson Post Office

And Continue to Provide PO Box Service by Establishing a Community Post Office

To the customers of the Watson Post Office:

The Postal Service is considering the closing of the Watson Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from July 18, 2009 through September 18, 2009 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information — favorable or unfavorable — regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Watson Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

Carlija J. Goree
351 24th Street North
Birmingham, AL 35203-8931

For more information you may call Carlija J. Goree, A/Post Office Review Coordinator, at 205-521-0934 or write to the above address.

Thank you for your assistance.

Sincerely,

Michael A. Allison
Manager, Post Office Operations
351 24th Street North
Birmingham, AL 35203-8932

DOCKET NO. 35131
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PAGE 1



**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date: September 23, 2009

Postal Customers of the Watson Post Office:

The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Watson Post Office, which was posted July 18, 2009 through September 18, 2009. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Watson Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, D.C.

A handwritten signature in black ink, appearing to read "Michael A. Allison".

Michael A. Allison
Manager, Post Office Operations, Area 3
PO Box 1296
Birmingham, AL 35201-1296

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U. S. Postal Service
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared
 SEP 29, 2009

2. Post Office Name WATSON		3. State and ZIP + 4 Code ALABAMA 35181-9998	
4. District ALABAMA		5. County JEFFERSON	
6. Congressional District SEVENTH (7th)		7. Reason for Proposal to Discontinue	
8. Post Office Emergency Suspended (Reason and Date)		9. Proposed Permanent Alternate Service The Brookside Community Post Office	
10. Staffing		11. Hours of Service	
a. <input type="checkbox"/> PM Occupied <input type="checkbox"/> PM Vacancy Reason & Date: PM Retired		a. Time M-F 7:00am until 4:00 pm	
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Noncareer		Sat. 7:45 am until 9:30 am	
c. Current PM Position Level EAS- 11 Downgraded from EAS-		b. Lobby Time M-F 24 Hours	
d. No. of Clerks 0 No. of Career 0 No. of Noncareer		Sat. 24 Hours	
e. No. of Others 1 PMR No. of Career No. of Noncareer		Total window hours per week 58 hrs 14 minutes	
12. Number of Customers Served		13. Daily Volume (Pieces)	
a. General Delivery		Types of Mail	
184		Received	
b. P. O. Box		Dispatched	
120		a. First Class	
c. City Delivery		4354	
0		b. Newspaper	
d. Rural Delivery/Intermediate Rural Delivery		0	
e. Highway Contract Route/Intermediate HCR		c. Parcel	
f. Total →		99	
304		d. Other	
g. No. Receiving Duplicate Service		0	
Average No. Daily Transactions		e. Total →	
20		4453	
14. Finances		f. No. of Postage Meters	
a. Revenue		0	
FY 06 \$ 24,395.90		g. No. of Permits	
FY 07 \$ 24,205.18		0	
FY 08 \$ 26,768.38		0	
b. EAS-minimum PM Basic Salary		c. PM Fringe Benefits (33.5% of b)	
\$ 31,724.00		\$ 10,827.00	
15a. Quarters			
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) <u>05/31/2013</u> Annual Lease \$ <u>3000.00</u>			
90 Day cancellation clause? <input type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input type="checkbox"/> No (If Yes, must vacate by) _____ (Date)			
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input type="checkbox"/> No			
15b. Explain: Mobile Trailer owned by the Postal Service land leased from Land lord			
16. Schools, Religious Institutions and Social Organizations in Service Area. Names: _____ No. _____			
No Schools or Religious Institutions located within the Watson Service Area			
17. Businesses and local Government Offices in Service Area Names: _____ No. _____			
1. Sunshine Supplies Inc. 2. Watson Town and Country			
3. Andy's Lock & Key. 4. Mountain Top C-Op 5. Erosion Control			
6. Watson Town & Country Store 7. Son Tan Landscaping			
8. Moore Ceramics 9. Miller Consulting. 10. BHAM Fire			
drant Supply. 11. Franklyn DBA & JJ Construction			
12. Lesellor Mountain Dragway. 13. Boatic trucking & Equipment.			
No Government offices 0			
20. Prepared By			
Printed Name and Title Rafael O. Brathwaite Customer Service Analyst			
District PO Review Coordinator Name			
18. Administrative/Emanating Office (Proposed)			
Finance Number: _____ city delivery <input type="checkbox"/> noncity delivery <input type="checkbox"/>			
Name <u>Gardendale Post Office</u> EAS level <u>20</u> Miles Away <u>7.4</u>			
Window Service Hours: M-F <u>8:30-4:30</u> Sat. <u>9:00-11:00</u>			
Lobby Hours: M-F <u>24</u> Sat. <u>24</u>			
PO Boxes Installed <u>1473</u> PO Boxes Unused <u>906</u>			
19. Nearest Post Office (If different from above)			
Name <u>Forestdale Post Office</u> EAS Level <u>20</u> Miles Away <u>6</u>			
Window Service Hours: M-F <u>8:30-4:30</u> Sat. <u>9:00-11:00</u>			
Lobby Hours: M-F <u>24</u> Sat. <u>24</u>			
PO Boxes Installed <u>1231</u> PO Boxes Unused <u>801</u>			
Signature <u>Rafael O. Brathwaite</u> Telephone (205) 6210934			

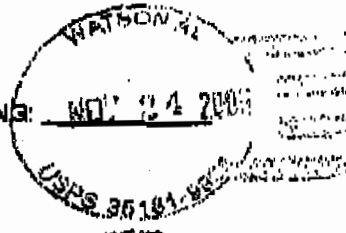
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REVISED 11/24/09

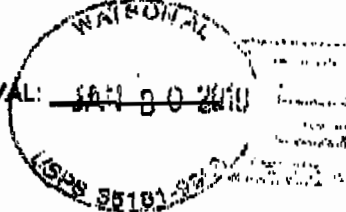
DATE OF POSTING:

NOV 24 2009



DATE OF REMOVAL:

NOV 20 2010



PROPOSAL TO CLOSE

WATSON, AL POST OFFICE

AND CONTINUE TO PROVIDE

PO BOX SERVICE BY ESTABLISHING A COMMUNITY POST OFFICE

DOCKET NUMBER 35181

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to consolidate the suspended Brookside and Watson, AL Post Offices and provide PO Box and retail services by the Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

A CPO is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance and postage meter setting.

The Postmaster position is vacant. The post office facility is severely limited in space to accommodate the 184 PO Boxes from the Brookside Post Office, whose customers are temporarily receiving general delivery over the retail counter daily. There is only one marked parking space at the facility. The proposed CPO is located approximately three miles away in the Town of Brookside. The economic savings and additional parking will be beneficial to the customers of both the Watson and Brookside community.

The Watson Post Office, an EAS-11 level office, provides service 39 hours 15 minutes a week from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:45 a.m. to 09:30 a.m. on Saturday to 120 PO Box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged twenty. Office receipts for the last three years were: \$24,395.90 (72 revenue units) in FY-2006, \$24,205.18 (69 revenue units) in FY-2007; and \$26,768.38 (73 revenue units) in FY-2008. There were no permit mailers or postage meter customers.

The CPO will provide at least the same number of window service hours and services as the Watson Post Office except for permit mail acceptance and postage meter settings. Retail service will also be available at the Brookside Watson Community Post Office. Window service hours will be from 7:00 a.m. to 4:00 p.m., Monday through Friday, and 7:30 a.m. to 9:30 a.m. on Saturday. There will be 355 Post Office Boxes available, with room for expansion.

On April 28, 2009, representatives from the Postal Service were available at the Brookside Town Hall to answer questions and provide information to customers concerning the consolidation of Watson and Brookside Post Offices. Forty-eight customers attended the meeting.

A petition supporting the retention of the Watson Post Office was received at the community meeting on April 29, 2009 with 175 signatures.

On April 15, 2009, 304 questionnaires were distributed to PO Box customers of both the Brookside and Watson Post Offices. Questionnaires were also available over the counter for retail customers at the Watson Post Office. Forty-four questionnaires were returned. Three responses were favorable, thirty-six unfavorable, and five expressed no opinion regarding the proposed alternate service.

1. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gardendale Postmaster for more information.

2. **Concern:** Customers were concerned about late delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to delivering mail to your PO Box. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as post office box service or window caller service, that provide access to their mail earlier and throughout the day.

3. **Concern:** Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

4. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Some advantages of the proposal are:

1. Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
3. Customers will continue to use the same mailing address and ZIP Code. There will be no change in customers' addresses.
4. Provides the same retail services as an independent post office, except for permit mail acceptance and postage meter settings.
5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

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4**Some disadvantages to the proposal are:**

1. Loss of an independent post office and postmaster position.
2. The new location may be farther for some customers, but closer for others. However, the unit will be located in the community, and convenience of location will be one of the factors in selecting the contractor.
3. A CPO does not provide permit mail acceptance or postage meter settings. These services are available at the Gerdendale Post Office, located approximately six miles away.
4. While customers have the right to appeal to the Postal Rate Commission any final determination to consolidate the Watson Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Vice President, Delivery and Retail at Postal Headquarters.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Watson is an unincorporated rural community located in Jefferson County. The community is administered politically by Jefferson County. Police protection is provided by the Jefferson County Sheriff's Department, and fire protection is provided by the Forestdale Fire Department. The community is comprised of retired people, and those who commute to work at nearby communities and work in local businesses.

There are not any religious institutions in the community. Businesses include: Andy's Lock and Key and Watson Town and Country Store, Mountain Top C-Op, Erosion Control, Son Tan Landscaping, Moore Ceramics, Miller Consulting, BHAM Fire Hydrant Supply, Franklyn DBA & JJ Construction, Leslier Mountain Drag way, Boatic trucking & Equipment. Residents travel to nearby communities for other supplies and services.

Non postal services provided at the Watson Post Office will be available at the proposed Brookside Watson Community Post Office.

There were no nonpostal concerns expressed on the returned questionnaires.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. CPO service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position is vacant. The OIC and noncareer postmaster relief (PMR) will be reassigned to another Post Office. No other postal employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$25,502.00 with a breakdown as follows:

Watson	
Postmaster's Salary (EAS-11, Minimum)	\$31,724.00
Fringe Benefits @33.5%	10,627.00
Rental Costs, Excluding Utilities	+3,300.00
Total Annual Costs	\$45,651.00
Less Annual Cost of Replacement Service	-3,500.00
Total Annual Savings	\$42,151.00

Brookside	
Postmaster's Salary (EAS-11, Minimum)	\$31,724.00
Fringe Benefits @33.5%	10,627.00
Rental Costs, Excluding Utilities	+4,500.00
Total Annual Costs	\$46,851.00
Less Annual Cost of Replacement Service	-3,500.00
Total Annual Savings	\$43,351.00
Total Combined Annual Savings	\$85,502.00
Less Annual Cost of CPO Contract	-60,000.00
Total Net Savings	\$25,502.00

Consolidating the Watson and Brookside Post Offices will result in a net annual savings of approximately \$25,502.

V. OTHER FACTORS

The Postal Service is proposing that replacement service via CPO will provide a maximum degree of regular and effective postal services to Watson and Brookside customers. The Postal Service fully intends to continue providing service via CPO. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the vice president, delivery and retail, who reviews — in addition to customer input which is encouraged — a request for discontinuance prepared by the district manager, customer service and sales, documenting service alternatives and the effects on postal services and the community.

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6**VI. SUMMARY**

The Postal Service is proposing to consolidate the suspended Brookside Post Office and the Watson Post Office and provide PO Box and retail services at the proposed Brookside Watson Community Post Office (CPO) administered by the Town of Brookside, located approximately three miles away at the Brookside City Hall.

The Watson Post Office provides 38 hours and 15 minutes of window service per week to 304 customers. Daily retail window transactions average 20.

Both postmaster positions are vacant. Operations were suspended at Brookside on December 18, 2008, due to the facility being severely damaged by a flood. There were no suitable alternate quarters available. The noncareer PMR was reassigned to the Watson Post Office. No other employee was adversely affected.

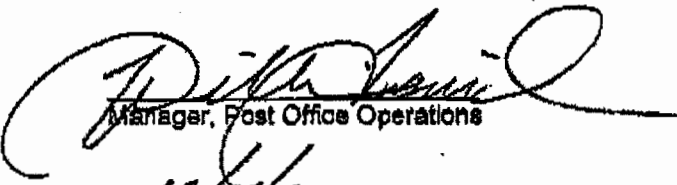
A CPO will continue to provide the same services as an independent Post Office, except for permit mailings and meter settings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$25,602.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this proposal is based are available for public inspection at the Watson Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the Commission within 30 days of the posting of the final determination.


Manager, Post Office OperationsDate 10/7/2010

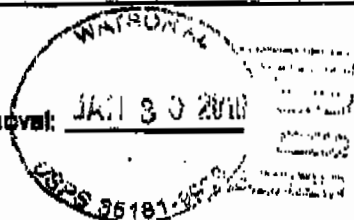
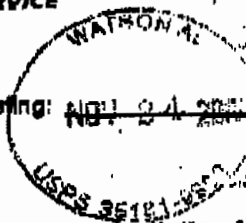
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Date of Posting: NOV 24 2009

Date of Removal: JAN 30 2010



UNITED STATES POSTAL SERVICE

Invitation for Comments on the Revised Proposal to Close

The Watson Post Office

And Continue to Provide PO Box Service by Establishing a Community Post Office

To the customers of the Watson Post Office:

The Postal Service is considering the closing of the Watson Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from November 24, 2009 through January 30, 2010 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information — favorable or unfavorable — regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Watson Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

CarliJha J. Goree
351 24th Street North
Birmingham, AL 35203-9931

For more information you may call CarliJha J. Goree, A/Post Office Review Coordinator, at 205-621-0934 or write to the above address.

Thank you for your assistance.

Sincerely,

Michael A. Allison
Manager, Post Office Operations
351 24th Street North
Birmingham, AL 35203-9992

ALABAMA DISTRICT



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October 7, 2010

MEMO TO THE RECORD

SUBJECT: Certification of the Record
Watson Post Office
Docket Number 35181


This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.


Carliha J. Gorge
Post Office Review Coordinator

10/7/2010
Date


Anna E. Barnett
A/Manager, Operations Programs Support

10/7/2010
Date


William J. Mitchell
District Manager

10/12/2010
Date

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: Watson, AL 35181

EAS Level: 11

District: Alabama

County: Jefferson

Congressional District: 7th

Proposal: Close ☐ Consolidate ☒

Reason For Proposal: _____

Alternate Service Proposed: Brookside Watson Community Post Office

Customers Affected:

Post Office box: 106

General Delivery: 184

Rural Route: _____

Highway Contract Route (HCR): _____

City Route: _____

Intermediate Rural: _____

Intermediate HCR: _____

Total number of customers: 290

Date	Action
	Office suspended, Reason suspended:
	Suspension notice sent to Headquarters.
	Postmaster vacancy occurred. Reason: RETIRED
2/20/2008	OIC: Career: <u>YES</u> Noncareer: <u>PMR</u> Other Employees: _____
9/25/2008	District manager authorization to study.
11/27/2008	Questionnaires sent to customers. Number sent: <u>304</u>
	Number Returned: <u>44</u>
	Analysis: Favorable <u>3</u> Unfavorable <u>36</u> No Opinion <u>5</u>
12/9/2008	Community meeting. Number attended: <u>48</u>
	Petition received. Number of signatures: <u>178</u>
	Concerns expressed: <u>AGAINST CLOSING WATSON</u>
	Congressional inquiry received:
	Concerns expressed:
1/20/2009	Proposal and checklist sent to district for review.
	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (Form 4920 attached).

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

7/2/2009	Proposal and invitation for comments posted and round-dated.
9/16/2009	Proposal and invitation for comments removed and round-dated. Comment analysis: Favorable 3 Unfavorable 36 No Opinion 5 Total 44
	Revised proposal posting (if necessary).
	Revised proposal removal (if necessary). Comment analysis: Favorable _____ Unfavorable _____ No Opinion _____ Total _____
	Premature PRC appeal received. Concerns expressed:
	Coordinator verified CPO offeror(s) is still interested.
9/29/2009	Updated 4920 completed (if necessary).
10/17/2010	Certification of the official record.
10/22/2010	District transmittal of official record to vice president, delivery and retail, and copy of transmittal letter to vice president, area operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned to vice president, delivery and retail, after district additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS database.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case: CARLIJHA J. GOREE

Title: _____ Customer Service Analyst Telephone Number: 205-521-0485

Carljha J. Goree
District Post Office Review Coordinator

205-521-0485
Telephone Number

ALABAMA DISTRICT



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October 7, 2010

VICE PRESIDENT
DELIVERY AND POST OFFICE OPERATIONS
ATTN: DEAN J. GRANHOLM
UNITED STATES POSTAL SERVICE
475 L'Enfant Plaza SW RM 5621
Washington, DC 20260-5621

SUBJECT: OFFICIAL RECORD

Enclosed for your review and approval is the official record to discontinue the Watson Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of the affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered, contain docket and item numbers on each page, and a chronological index of all documents in the record is included. Effective and regular service will be provided to area residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Carljha J. Goree, Post Office Review Coordinator, at 205-521-0485.

A handwritten signature in black ink, appearing to read "William J. Mitchell".

William J. Mitchell
District Manager

Enclosures: One copy of record

cc: Area Vice President, Linda J. Welch (No enclosures)

DEAN J. GRANHOLM
VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS

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DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
ALABAMA DISTRICT
351 24TH STREET NORTH
BIRMINGHAM AL 35203-9997

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination
WATSON, AL 35181-9998

The final determination to discontinue the subject post office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate post office(s). Make a copy of the completed record available for public inspection during normal working hours at the post office(s) during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin post office change announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office and the third copy will be forwarded to the Headquarters Address Management for the post office change announcement. Please note that Headquarters Address Management will not announce any post office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Regulatory Commission, the office will be officially discontinued the first Saturday 90 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System unit to make sure that the Address Management System (AMS) Report is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

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OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the post office discontinuance coordinator after the appeal decision is rendered and/or the post office change announcement has appeared in the Postal Bulletin.

If further assistance is needed, please contact James J Boldt at (202) 268-5082.

Thank you for your assistance.


Dean J. Brannholm
Attachments

cc: Vice President, Area Operations, Southwestern Area
Vice President, Government Relations & Public Affairs
Vice President, Retail Products and Services
Vice President, Facilities
Headquarters Library
Headquarters Historian

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CSO:JBoldt:8806:hra:Watson, AL 35181-8806

bcc: Angie Burns, Manager Business Service Network Integration (with attachments)
Christine Ray, Manager, Retail Service Network Access & Innovation (with attachments)
Kim Weaver, Manager, Government Liaison
Charles Kappier, Deputy, General Counsel
Mary Ann Gibbons, Executive VP, General Counsel

Tim Reynolds (w/attachments)
U.S. Postal Service
PO Box 1449
Hazard, KY 41702-1449

CSO:JBoldt:8806:hra:Watson, AL:20280-8806
bcc: RFile,SFile-Watson, AL 35181-9998

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DATE OF POSTING: _____

DATE OF REMOVAL: _____

FINAL DETERMINATION TO CLOSE
THE WATSON, AL POST OFFICE
AND CONTINUE
TO PROVIDE SERVICE AT
THE COMMUNITY POST OFFICE

DOCKET NUMBER 35181

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Watson, AL Post Office and provide delivery and retail services by moving the PO Box delivery to the established Brookside/Watson Community Post Office (CPO) under the administrative responsibility of the Gardendale Post Office, located three miles away.

A CPO is a postal operation within a small community that is established on a contractual basis. The Postal Service solicits bids from the public for the operation of a postal facility. Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered and supervised by the Postal Service. A CPO provides the same services as an independent post office except permit mail acceptance.

The Postmaster retired on December 31, 2008. The Officer in Charge (OIC) will return to their assigned office. The Postmaster Relief (PMR) will be reassigned to a nearby office.

The Watson Post Office, an EAS-11 level, provides service 39.25 hours a week from 7:00 to 11:30 a.m. and 1:00 to 4:00 p.m., Monday through Friday, and 7:45 to 9:30 a.m. on Saturday to 120 post office box and 184 general delivery customers. Retail services include the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions average 20. Office receipts for the last three years were: \$24,395.90 in FY 2006; \$24,205.18 in FY 2007; and \$26,768.38 in FY 2008. There are no permit mailers.

The CPO will provide at least the same number of window service hours and services as the post office. Retail service is also available at the Gardendale Post Office, an EAS-20 level office, located 7.4 miles away. Window service hours at Gardendale are from 8:30 a.m. to 4:30 p.m., Monday through Friday, and 9:00 to 11:00 a.m. on Saturday. There are 906 post office boxes available.

On April 29, 2009, representatives from the Postal Service were available at the Brookside City Hall to answer questions and provide information to customers. Forty-eight customers attended the meeting.

On April 15, 2009, 304 questionnaires were distributed to delivery customers of the Watson Post Office. Questionnaires were also available over the counter for retail customers at Watson Post Office. Forty-four questionnaires were returned. Three responses were favorable, thirty-six unfavorable, and five expressed no opinion regarding the proposed alternate service.

A petition supporting the retention of the Watson Post Office was received on April 29, 2009 with 175 signatures.

The following postal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, and on the petition:

1. **Concern:** Customers were concerned about senior citizens.

Response: The CPO will continue to provide the same services as an independent post office, except for permit mail acceptance and postage meter setting. The CPO operator will provide special assistance to senior citizens and those who face special challenges.

2. **Concern:** Customers were concerned about later delivery of mail.

Response: Mail delivery times will remain the same.

3. **Concern:** Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

4. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

5. **Concern:** Customers were concerned about the quality of service, reliability, and integrity of the contractor.

Response: Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

6. **Concern:** Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community.

Response: The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the Watson Post Office, except for permit mail acceptance.

7. **Concern:** Customers inquired about the location of the CPO.

Response: The CPO will be located in the Brookside community. Convenience of location and accessibility will be considered in evaluating the bid solicitations and awarding the contract.

8. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the package is less than 13 ounces and the postage is fully prepaid. Just estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the post office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders can be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

9. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: Services provided at the post office will be available from the CPO, except for permit mail acceptance. Customers will not have to travel to another post office.

10. **Concern:** Customers were concerned about a change of address.

Response: There will be no change in customer addresses. Customers that choose rural delivery service will be assigned a carrier route address. The new address will continue to use the community name. However, the ZIP Code will change to 35071. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

11. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Brookside/Watson Community Post Office to pick up their mail.

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. Customers can choose the services provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gardendale Postmaster.

12. **Concern:** Customers were concerned about mail security.

Response: The CPO will have post office box service and will continue to provide the security and sanctity of mail offered by an independent post office.

Some advantages to the final determination are:

1. Provides an opportunity for a local person to contract for the CPO service, which may add to the financial base of the community.
2. The hours of a CPO can be established and adjusted to meet the changing needs of the community.
3. Customers will continue to use the same mailing address and ZIP Code. There will be no change in customers' addresses.
4. Provides the same retail service as an independent post office, except for permit mail acceptance.
5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
6. The CPO will provide expanded service hours.

Some disadvantages to the final determination are:

1. Loss of an independent post office and postmaster position.
2. The new location may be farther for some customers, but closer for others. However, the unit will be located in the community, and convenience of location will be one of the factors in selecting the contractor.
3. A CPO does not provide permit mail acceptance. These services are available at the Gardendale Post Office, located 7.4 miles away.
4. While customers have the right to appeal to the Postal Regulatory Commission any final determination to consolidate the Watson Post Office, in the unlikely and unplanned event the CPO must be closed, approval must be obtained from the Senior Vice President, Marketing at Postal Headquarters. However, our view is that customers have no right to appeal such a decision to the Commission.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Watson is an unincorporated rural community located in Jefferson County. The community is administered politically by Jefferson County. Police protection is provided by Jefferson County Sheriff's Department. Fire protection is provided by Forestdale Fire Department. The community is comprised of retired people and those who commute to work at nearby communities and work in local businesses.

There are no religious institutions in the community. Businesses include: Andy's Lock and Key, Watson town and Country Store, Mountain Top C-OP, Erosion Control, Son Tan Landscaping, Moore Ceramics, Miller Consulting, BHAM Fire Hydrant Supply, Franklyn DBA & JJ Construction,

Lesaiter Mountain Dragway and Bostle Trucking & Equipment. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Watson Post Office will be available at the Brookside/Watson CPO and Gardendale Post Office.

The following nonpostal concerns were expressed on the returned questionnaires and at the community meeting:

1. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: The CPO will maintain a facility in the community and will continue to serve as a convenient gathering place and an information center.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. However, CPO service is expected to be able to handle any future growth in the community.

Based on information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on December 31, 2008. The OIC will return to their assigned office and the noncareer postmaster relief (PMR) will be reassigned to a nearby office when the office suspends all operations. No other postal employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$39,151.00 with a breakdown as follows:

Postmaster's Salary (EAS-11, Step 1, No COLA)	\$31,724.00
Fringe Benefits @33.5%	10,627.00
Rental Costs, Excluding Utilities	<u>+3,300.00</u>
Total Annual Costs	42,651.00
Less Cost of Replacement Service	<u>-3,500.00</u>
Total Annual Savings	\$39,151.00

V. OTHER FACTORS

The Postal Service has determined that replacement service via CPO will provide a maximum degree of regular and effective postal services to Watson and Brookside customers. The Postal Service fully intends to continue providing service via CPO permanently. In rare circumstances, however, factors including those beyond the control of the Postal Service may require that consideration be given to closing a CPO. In the past, such circumstances have usually involved the absence of any qualified bidders and a near-total loss of customers. Any decision to discontinue a CPO must be made by the Senior Vice President, Marketing, who reviews, in addition to customer input (which is encouraged), a request for discontinuance prepared by the District Manager, Customer Service and Sales, documenting service alternatives and the effects on postal services and the community.

VI. SUMMARY

The Postal Service has determined to close the Watson, AL Post Office and provide delivery and retail services by moving the PO Box delivery to the established Brookside/Watson Community Post Office (CPO) under the administrative responsibility of the Gardendale Post Office, located three miles away.

The Postmaster retired on December 31, 2008. The Officer in Charge (OIC) will return to their assigned office. The Postmaster Relief (PMR) will be reassigned to a nearby office.

The Watson Post Office provides 39.25 hours of window service per week to 304 customers. Daily retail window transactions averaged 20. There are no permit mailers.

A CPO will continue to provide the same services as an independent post office, except for permit mailings. There will be a loss of the postmaster position. However, a local person will have the opportunity to contract for the CPO, which may add to the financial base of the community. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. Customers will experience no change in address. The Postal Service will save an estimated \$39,151.00 annually. The CPO will be administered and supervised by the Postal Service to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Watson and Gardendale Post Offices during normal office hours.
- B. **Appeal Rights.** This final determination to close the Watson, AL Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Avenue NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at the Watson and Gardendale Post Offices during normal office hours.


Dean J. Granholm
Vice President
Delivery and Post Office Operations

07/11/11
Date

ALABAMA DISTRICT



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July 19, 2011

MEMORANDUM FOR: OIC Watson

SUBJECT: Letter of Instructions Regarding Posting of
The Watson, AL Final Determination
Docket No. 35181

Please post in the lobby the enclosed final determination to close the Watson Post Office. The final determination must be posted in a prominent place from July 25, 2011 through close of business September 2, 2011. It must be posted at least 30 days and the first day does not count. Additionally, please take down the posting "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and the date of removal. Please send the final determination to me by close of business September 2, 2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record which this final determination is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in *Administrative Support Manual*, Section 352.6. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

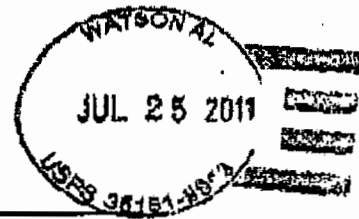
If there are any questions, please contact me at 205-521-0485.

Carljha J. Goree
Post Office Review Coordinator
Alabama District

Enclosures

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DATE OF POSTING: _____

DATE OF REMOVAL: _____

**FINAL DETERMINATION TO CLOSE
THE WATSON, AL POST OFFICE
AND CONTINUE
TO PROVIDE SERVICE AT
THE COMMUNITY POST OFFICE**

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09/02/2011

DISTRICT MANAGER
ALABAMA PFC
PO BOX 906
BIRMINGHAM, AL, 35201-0906

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
WATSON, 35181-2000 Docket No. 1386649 - 35181

This is to advise you that an appeal to the final determination to discontinue the WATSON has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations SOUTHWEST Area
Government Relations and Public Policy